

SELF-COMPASSION, OCCUPATIONAL STRESS, PERCEIVED STRESS AND BURNOUT  
IN STRUCTURE FIREFIGHTERS: A MODERATED MEDIATION MODEL

By

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### **Abstract**

The primary objective of this study was to determine if job stressors predict burnout symptoms in United States (U.S.) structure firefighters, and if perceived stress mediates the relationship between job stressors and burnout. In addition, this study sought to determine if self-compassion would moderate the relationship between job stressors and perceived stress, as well as between perceived stress and burnout in U.S. structure firefighters. Participants ( $n = 147$ ) were recruited from fire departments across the continental U.S. Data were collected using an online Qualtrics survey. Results indicated that both job stressors and perceived stress positively predict burnout in firefighters, and that perceived stress mediates the relationship between job stressors and burnout. This suggests that how much perceived stress firefighters experience impacts how much job stressors will predict symptoms of burnout. Surprisingly, firefighters' level of self-compassion did not appear to affect the relationship between job stressors and perceived stress, or between perceived stress and burnout. This was inconsistent with prior studies of first responders, and may indicate a unique characteristic of how firefighters interact with stress.

*Keywords:* self-compassion, occupational stress, perceived stress, burnout, firefighter

## **Self-compassion, Occupational Stress, Perceived Stress and Burnout in Structure Firefighters: A Moderated Mediation Model**

Working as a structure firefighter is one of the most stressful jobs in the United States (U.S.; Kahn, Woods, & Rae, 2014; Ludwig, 2010). This stress contributes to a number of serious negative physiological and psychological outcomes for firefighters including, elevated perceived stress and burnout. Burnout is one of the most common outcomes of stress among firefighters. In a study of the interaction effects of burnout and job support on physical illnesses in firefighters ( $n = 9328$ ) researchers found high levels of burnout symptoms affecting one out of every four on the job, or 24.2% (Lin, Wang, Shih, Kuo, & Liang, 2019). It is also one of the more costly outcomes in terms of damage to the individual, their performance on the job, potential risks to public safety, and ultimately in financial losses to municipalities (Murphy, Beaton, Pike, & Cain, 1994).

### **Burnout**

The most commonly studied factors of burnout are exhaustion, depersonalization, and reduced personal accomplishment; while disengagement and deterioration in physical health have only been researched more recently (Awa, Plaumann, & Walter, 2010; Bakker & Heuven, 2006; Basinska, Wiciak, & Dåderman, 2014; Queiros, Kaiseler, & da Silva, 2013; Schaible & Six, 2016; Tett & Meyer, 1993). Factors that can contribute to burnout include being exposed to persistent stress related to work combined with intense involvement with people, which creates a constant and repetitive emotional pressure over time (Ascari et al., 2016). Similarly, acute stress, chronic stress, organizational stress, overall perceived stress and an imbalance between job reality, resources, and expectations combined with persistent work stress are key predictors of burnout (Ascari et al., 2016; Awa et al., 2010; Bakker & Demerouti, 2007). Another significant

predictor is the role requirement to display or not display particular emotions; for example, the need to appear calm in a situation that would normally provoke a strong emotional reaction.

Burnout often happens in work where there is an asymmetrical relationship between the worker or helper, and the receiver of help, and as a result, many professional roles have high rates of burnout. For example, one study found that 20% of German physicians, 27% of physicians in the United Kingdom, 22% of physicians in the U.S., and 40% of teachers in the U.S. experience burnout (Awa et al., 2010).

Exposure to emotionally demanding interpersonal interactions is also a key predictor of burnout (Huynh, Xanthopoulou, & Winefield, 2013; Smith et al., 2018). Examples may include frequent exposure to people involved in accidents, violence, and death and illness, or victims of crime. This makes members of health professions and first responders like police officers, paramedics and firefighters at particularly high risk (Bakker & Heuven, 2006). Burnout is not limited to service professionals, but is also common among human service providers (Bakker & Heuven, 2006). In a study of police officers, researchers found that the combination of physical and psychological fatigue strongly predicted burnout, and that other factors, such as acute stress from witnessing violence, injury, and death contributed as well (Russell, Cole, & Jones, 2014; Smoktunowicz et al., 2015). They also found that organizational stress, such as navigating bureaucracy, working additional hours due to staff shortages, and perceived unfair oversight or evaluation predicted burnout. These stressors often lead to negative job-related emotions such as anger, hopelessness, or disgust, and these acute negative emotions when combined with exhaustion predict burnout (Bakker & Heuven, 2006; Basinka et al., 2014).

Burnout is associated with a number of negative physical health, psychological health, and job performance outcomes. Negative physical health outcomes correlated with burnout

include increased risk of sleep disorders, increased risk of workplace injury, metabolic syndrome, high blood pressure, increased risk of suicide, increased risk of cardiovascular disease, skin rashes, increased physical fatigue, elevated blood pressure, migraine headaches, poor appetite, loss of sexual drive, and increased frequency of colds, with increased symptoms severity correlated with increased level of burnout (Honkonen et al., 2006; Kim, Ji, & Kao, 2011; Murphy, Beaton, Pike, & Cain, 1994; Peterson et al., 2008; Vaulerin, D'Arripe-Longueville, Emile, & Colson, 2016a). Negative psychological health outcomes correlated with burnout include emotional fatigue, depression, increased alcohol use, use of non-prescription drugs, apathy, irritability, relationship problems, crying spells, anxiety, rigid thinking, social withdrawal, and feelings of hopelessness, helplessness, guilt, inadequacy, failure, incompetence, cynicism, disillusionment, suspicion, resignation, indifference, depersonalization, cognitive exhaustion, and increased aggression (Jayaratne & Chess, 2013; Murphy et al., 1994; Queirós et al., 2013). Negative job performance outcomes associated with burnout include reduced job satisfaction, reduced job performance, disengagement, reduced personal accomplishment, increased work error rate, increased likelihood of engaging in counterproductive work behaviors, increased intent to leave job, and turnover (Dewa, Loong, Bonato, Thanh, & Jacobs, 2014; Russell, Cole, & Jones, 2014; Smoktunowicz et al., 2015).

Firefighting is a profession that is heavily impacted by burnout. For example, in a study of 3,289 full-time professional structure firefighters in Greece, researchers found that 20% met criteria for burnout (Katsavouni, Bebetos, Malliou, & Beneka, 2015). Vinnikov et al. (2019) found that in a study of 604 firefighters, factors like time on the job were not predictive of burnout, but stressors like management role and uniform discomfort were significantly correlated with higher rates of firefighter burnout. Other researchers found that increased burnout

symptoms were a significant risk factor for increased risk of physical injury such as sprains, tendinitis, and muscle tears on the job (Katsavouni et al., 2016). The results suggest that the cognitive fatigue associated with burnout may make firefighters more prone to mistakes resulting in injuries (Vaulerin et al., 2016a).

Burnout as a contributor to injury among firefighters is a significant concern for a profession that already has very high injury rates. In 2010, the National Fire Protection Association indicated that 71,875 U.S. firefighters were injured in the line of duty, and that 45.4% of these injuries occurred during fireground operations, with a rate of injury by department as high as 23.5 injuries per 100 firefighters (Burgess et al., 2013). There are 30,000 fire truck crashes in the U.S. each year, and these crashes are responsible for between 20% and 25% of yearly firefighter fatalities. This makes truck crashes the second leading cause of death for firefighters following sudden cardiac death (SCD; Donoughe, Witestone, & Gabler, 2012).

### **Perceived Stress and Burnout**

A number of studies have demonstrated the link between perceived stress and burnout. In a study of 126 volunteer caregivers serving in AIDS care in South Africa, high levels of perceived occupational stress, specifically role overload and lack of support, predicted higher levels of burnout (Akintola, Hlengwa, & Dageid, 2013). In a sample ( $n = 314$ ) of dental students in Spain, researchers found that specific dimensions of perceived stress were correlated with specific dimensions of burnout. For example, the burnout factor 'overload' was positively associated with both 'tenseness' (0.45), and 'frustration' (0.38) perceived stress dimensions; and the burnout factor 'lack of development' was positively associated with the perceived stress dimension 'frustration' (0.72; Montero-Marín et al., 2014). Popa-Vela (2014) found in a study of physicians ( $n = 79$ ) attending to end of life patients that perceived stress was positively

correlated with the burnout factor of emotional exhaustion. And in a study of 489 Spanish teachers, researchers found that emotional competence mediated the relationship between perceived stress and burnout (Rey, Extremera, & Pena, 2016). Together these studies support the idea that perceived stress may predict burnout in some populations. But does this hold true in firefighters? We know that burnout in firefighters is intimately linked with perceived stress, and when interventions designed to address that stress are introduced, the risk of burnout is reduced (Lee et al., 2018). But to date few studies have looked at how perceived stress predicts burnout in firefighters.

Some research has shown that personality traits such as self-efficacy can moderate the relationship between perceived stress and burnout in firefighters. In a study of 580 Polish firefighters, researchers found that higher levels of trait self-efficacy moderated the relationship between stress and burnout such that when stress was high, in firefighters with high self-efficacy, that stress was less likely to result in increased burnout compared to firefighters with low self-efficacy. These relationships were most significant when it came to disillusion and sense of professional inefficacy and perceived stress and psychophysical exhaustion (Makara-Studzińska, Golonka, & Izydorczyk, 2019). Another study supported the relationship between perceived stress and burnout in 464 Korean male firefighters, and found that gratitude may reduce the risk of both (Lee et al., 2018).

### **Occupational Stressors**

Firefighters are commonly exposed to critical incident and other occupational stressors that may include risk of death or injury to themselves, their coworkers, and members of the public. These may include natural disasters, exposure to dangerous chemicals, exposure to fire, smoke, and motor vehicle accidents (Hokanson & Wirth, 2000; Kulbarsh, 2007; Lesperance,

2017). Firefighter exposure to continuous stressors has been linked to negative health outcomes, problematic drinking, depression, and the development of PTSD at rates as high as 22% (Lambert, Benight, Harrison, & Cieslak, 2012). In addition to psychological stressors, firefighters are subjected to lack of sleep, intermittent, intense physical labor, and work in smoky hot conditions while exposed to dust, toxic chemicals and dangerous noise levels. Shift work also contributes to firefighter physical and psychological stress (Main et al., 2012). Firefighters are also exposed to acute occupational stressors including exposure to trauma, risk of injury or death, and witnessing injury or death of others (Arbona et al., 2017; Bryant, et al., 2017). Lastly, additional occupational stressors common to firefighters include age, gender or ethnicity discrimination, sleep disruption, isolation from family, financial strain due to inadequate pay, observing negative effects of stress on co-workers, and thoughts about past shifts that were particularly upsetting (Kimbrel et al., 2011; Kimbrel et al., 2015).

Stress in firefighters is not only a product of the work environment, but also the social environment. In a study of 774 Finnish firefighters, alcohol use and disturbances in their social lives were found to be the strongest predictors of perceived stress (Lusa, Häkkinen, Luukkonen, & Viikari-Juntura, 2002). Similarly, a study of 1,036 Black and Latinx firefighters found that higher perceived stress was associated with higher alcohol use in 24% of black and 33% of Latinx firefighters (Arbona et al., 2017). In a study of 7,151 firefighters, researchers found that level of perceived job stress and resilience can mediate the development of depression or alcohol use disorders (AUDs) following trauma exposure in firefighters, with lower perceived stress reducing the risk of developing an AUD or depression after exposure to traumatic events (Kim, Park, & Kim, 2018).



Perceived stress in firefighters is also directly linked to factors of burnout. For example, firefighter autonomy, which is associated with the burnout factors of reduced personal accomplishment and disengagement, was directly correlated with perceived stress, such that as firefighter perceived autonomy goes down, perceived stress goes up (Chiang, Baley, Ponder, & Padilla, 2016). The studies described above offer strong evidence for a relationship between perceived stress and burnout, but are there inherent traits that might moderate that relationship? Self-compassion may offer one possibility.

### **Self-Compassion**

Kristin Neff, the creator of the self-compassion scale (SCS) defines self-compassion as being touched by and open to one's own suffering, not avoiding or disconnecting from it, generating the desire to alleviate one's suffering and to heal oneself with kindness. Self-compassion also involves offering nonjudgmental understanding to one's pain, inadequacies and failures, so that one's experience is seen as part of the larger human experience (Neff, 2003b, p.87).

Researchers have found that burnout is negatively correlated with self-compassion, and that individuals who are high in self-compassion reported less burnout than those who have low self-compassion scores (Beaumont, Durkin, Martin, & Carson, 2015). Another study that looked at a variety of different variables and their relationship to burnout in employees at the Department of Veterans Affairs and found that self-compassion was consistently the strongest predictor of burnout; staff with the highest self-compassion scores had the lowest risk of burnout (Atkinson, Rodman, Thuras, Shiroma, & Lim, 2017). Other authors have found that self-compassion interventions may reduce risk of burnout in first responders (Beaumont, et al., 2015; Dapolonia, 2018; Richardson et al., 2016).

There are only a few research studies looking at self-compassion and firefighters. In one German study ( $n = 123$ ), researchers looked at how self-compassion moderates the relationship between self-criticism and depression, and they found significant protective effects of self-compassion (Kaurin, Schonfelder, & Wessa, 2018). In another study ( $n = 289$ ), self-compassion was a significant predictor for perceived supervisor leadership in wildland firefighters (Lewis, 2013).

### **Self-Compassion as a Protective Trait**

There are a number of studies that look at the power of self-compassion to moderate the effects of stress and other factors on negative outcomes. For example, self-compassion moderated the relationship between physical health and subjective well-being in older adults, to the extent that among adults with poorer physical health, self-compassion was associated with better subjective well-being (Allen, Goldwasser, & Leary, 2012). This finding was further supported by a meta-analysis looking at the relationship between self-compassion and well-being across 79 studies ( $n = 16,416$ ) where authors found the magnitude of the relationship between self-compassion and well-being was  $r = .47$  (Zessin, Dickhäuser, & Garbade, 2015). Similarly, self-compassion moderated the relationship between academic burnout and psychological health in Korean university students ( $n = 350$ ), such that those with higher self-compassion had a weaker relationship between burnout and depression (Kyeong, 2013). In a study of 799 nurses in New Zealand, researchers found that self-compassion moderated the relationship between burnout and burnout-related barriers to compassion, such that higher self-compassion predicted lower burnout-related barriers to self-compassion, even when accounting for higher burnout (Dev, Fernando, Lim, & Consedine, 2018). In a study of hospital staff ( $n = 281$ ) self-compassion moderated the relationship between stress and sleep quality, depression, mental well-being, and

anxiety, such that those higher in self-compassion had a weaker association between stress and depression.

Another way that self-compassion may be a protective trait is in how it impacts perceived stress. In a small study of 44 adolescents, researchers found that self-compassion co-varied with perceived stress and depressive symptoms, and that adolescents with higher self-compassion tended to have lower depression and perceived stress (Bluth & Eisenlohr-Moul, 2018). Similarly, self-compassion predicts emotional wellbeing in healthy (but stressed) adolescents ( $n = 132$ ) and increases in self-compassion predicted decreases in negative affect, perceived stress, depressive symptoms, and rumination (Galla, 2016). Ewert, Gaube, Caroline, and Geisler (2018) found that those with higher self-compassion experienced lower perceived stress following an event that evoked embarrassment or shame. Similarly, self-compassion mediated the relationship between perceived stress and physical health, and those higher in self-compassion were likely to be lower in perceived stress and therefore more likely to engage in positive health behaviors (Homan & Sirois, 2017). Self-compassion also moderates the relationship between rumination and stress, which are direct contributors to burnout (Samaie & Farahani, 2011).

Although self-compassion is inversely related to perceived stress and burnout, few studies have assessed trait self-compassion as a predictor of burnout, particularly in a first responder sample (Dapolonia, 2018). Therefore, the primary aim of this dissertation is to assess if perceived stress mediates the relationship between occupational stressors and burnout in structure firefighters, and to evaluate if the relationships between occupational stressors and perceived stress, and perceived stress and burnout are moderated by self-compassion.

### **Hypotheses**

Among a sample of structure firefighters:

**Hypothesis 1:** Occupational stressors will positively predict burnout.

**Hypothesis 2:** Perceived stress will positively predict burnout.

**Hypothesis 3:** (a) The relationship between occupational stressors and burnout will be mediated by perceived stress, and (b) the relationships between occupational stressors and perceived stress, and perceived stress and burnout will be moderated by self-compassion, such that at higher levels of self-compassion (+1SD), the relationships between occupational stressors and perceived stress and perceived stress and burnout will not be statistically significant, whereas at lower levels (-1SD) they will be statistically significant.

## Method

### Participants and Procedures

Based on the use of a linear multiple regression with three tested predictors, occupational stress, perceived stress and burnout, a medium anticipated effect size  $f^2 = 0.15$ , an alpha of 0.05, and power (1- $\beta$  error probability) of 0.95, a power analysis using G\*Power indicated a sample size of at least 119 participants were required (Faul, Erdfelder, Buchner, & Lang, 2009).

According to the Bureau of Labor Statistics (2019) there are 321,570 full-time paid firefighters working in the United States with an average age of 38.8, 4.5% were women, 9.2% identified as Black, with 9% identified as Latinx (BLS, 2019; NFPA, 2019).

Structure firefighters were recruited using direct mail solicitation to 348 individual fire stations, 12 local, regional and national fire departments across 8 states in the United States. Additional participants were obtained via snowball sampling and via word of mouth between participants. Participants were limited to structure firefighters, age 18 or older, English speaking, currently working full-time in the United States. Demographic variables collected included age, shift, position (rank), geographic region, gender, race, ethnicity, job type, and education level.

The sampling method focused on direct recruitment using email, fliers, and in-person presentations, with additional participants recruited using snowball sampling and social media. Because firefighters are a low diversity population in the United States, efforts were made in sampling to increase the diversity of the sample by targeting specific groups to recruit participants (Bureau of Labor Statistics, 2019; National Fire Protection Association, 2019). Targeted groups included high diversity departments such as the San Francisco Fire Department, the Saint Louis Fire department and the Albuquerque Fire Department; as well as diverse firefighter associations such as the International Association of Women in Fire & Emergency Service (Women in Fire), International Association of Black Professional Fire Fighters (IABPFF), National Association of Hispanic Firefighters (NAHFF), International EMS & Firefighters LGBTQ Pride Alliance, and the Asian Firefighters Association (AFA; Asian Firefighters Association, 2019); International Association of Black Professional Fire Fighters, 2019; International Association of Women in Fire & Emergency Services, 2019; International EMS & Firefighters LGBTQ Pride Alliance, 2019).

The study procedures reviewed below were granted exempt status by Pacific University's Institutional Review Board (IRB) on 5/26/2020. An informed consent was provided prior to the start of every survey and included an explanation of possible risks and benefits from taking the survey, assurance that survey takers could stop at any time, and contact information for the primary investigator, co-investigator, and supervisor of the project. Recruiting included mail solicitations to 348 individual fire stations across the continental United States. All participants had the option to receive a \$10.00 gift card from a national online retail store as compensation for their participation. Gift cards were mailed to participants who completed all questions on the

survey and provided a mailing address in the United States within two weeks of survey completion.

## Measures

All measures were delivered via online survey using Qualtrics (Qualtrics, 2019).

*The Occupational Stress-14 Scale* (SOOS-14; Kimbrel et al., 2011; Kimbrel et al., 2015) is a measure of occupational stressors developed for use with emergency responders such as paramedics and firefighters. It was derived from Beaton & Murphy's 57-item Sources of Occupational Stress (SOOS). Respondents are asked how bothered they felt about several sources of on-the-job stress experienced during the last 10 shifts they worked using a 1 to 5 Likert-type scale that ranges from 1 = *not at all bothered* to 5 = *extremely bothered*. Higher scores indicate higher levels of job stressors. The test-retest reliability of the measure over three months indicate that the SOOS-14 was moderately stable,  $r = 0.51$ ,  $p < 0.001$ . Cronbach's alphas across several studies ranged from adequate at,  $\alpha = 0.78$ , to good at  $\alpha = 0.86$ . The SOOS-14 demonstrates similar validity and reliability and validity as the longer SOOS (Beaton & Murphy, 1993; Kimbrel et al., 2011; Kimbrel et al., 2015).

*The Perceived Stress Scale* (PSS-10; Cohen et al., 1983) is a 10-item measure designed to evaluate an individual's perception of stress. Items are constructed to examine how overloaded, uncontrollable, and unpredictable respondents feel their lives are. The PSS-10 includes direct questions about current perception of stress and is designed using community norms with at least an eighth-grade education. The PSS-10 has shown adequate internal consistency ( $\alpha = .70$ ), convergent validity, and consistency across language groups (Lee, 2012). The PSS-10 asks questions about thoughts and feelings that occurred over the last month. Respondents are asked about their feelings and thoughts experienced during the last month using a 0 to 4 Likert-type

scale that ranges from 0 = *never* to 4 = *very often*. Higher scores indicate higher levels of perceived stress. (Cohen et al., 1983; Perera et al., 2017).

The *Self-Compassion Scale-Short Form* (SCS-SF; Neff, 2003b; Raes, Pommier, Neff, & Van Gucht, 2011) is a brief 12-item variant of the 26-item SCS (Neff, 2003a, Neff, 2003b). It measures the ability to hold painful feelings and thoughts in mindful awareness, to have understanding and kindness toward oneself in situations of failure or pain; and perception that our own individual experiences are part of a larger human experience. Respondents are asked about their feelings and thoughts experienced during the last month using a 1 to 5 Likert-type scale that ranges from 1 = *almost never* to 5 = *almost always*. Higher scores indicate higher levels of self-compassion. The SCS-SF has shown good factorial validity, internal consistency, and correlations with other constructs as expected (Raes et al., 2011).

The *Oldenburg Burnout Inventory* (OLBI; Demerouti, Bakker, Vardakou, & Kantas, 2003) is a burnout scale consisting of 16 items, and was developed to address the psychometric problems of previous measures of burnout, as well as to provide a measure that could be utilized for a broader range of occupations than previous measures. The OLBI examines burnout across two dimensions, disengagement and exhaustion. The measure uses a five-point, Likert scale with anchors that range from 1 = *strongly disagree* to 5 = *strongly agree*. Higher scores indicate higher levels of burnout symptoms. The OLBI has demonstrated acceptable internal consistency, with Cronbach's alpha ranging from .74 to .87, and good test-retest reliability ( $r = .51, p < .001$ , for exhaustion; and  $r = .34, p < .01$ , for disengagement). Examination of factorial, construct, convergent and divergent validity also yielded acceptable psychometric properties (Demerouti, Bakker, Vardakou, & Kantas, 2003; Demerouti, Mostert, & Bakker, 2010).

## **Data Plan**

The primary aim was to examine how perceived stress mediates the relationship between occupational stressors and burnout, and may be moderated by self-compassion. Structural equation modeling (SEM) was used to model these relationships and identify if the strength of the indirect effect (i.e., path  $a * b$  of Figure 1) varies across the proposed moderator, self-compassion (a.k.a., conditional indirect effect; Hayes, 2015; Kline, 2011). Two multiple linear regression (MLR) equations were specified within the structural equation model. For the first equation, perceived stress was regressed on occupational stress, self-compassion, and occupational stress X self-compassion interaction. For the second equation, burnout was regressed on occupational stress, perceived stress, self-compassion, and perceived stress X self-compassion interaction. These equations allowed the ability to derive and examine the conditional indirect and total effects.

$$Y_{\text{perceived\_stress}} = \beta_0 + \beta_1 \text{occupational\_stress}_{1i} + \beta_2 \text{self-compassion}_{2i} + \beta_3 \text{occupational\_stress} \times \text{self-compassion}_{3i} + e_i \quad (1)$$

$$Y_{\text{burnout}} = \beta_0 + \beta_1 \text{occupational\_stress}_{1i} + \beta_2 \text{perceived\_stress}_{2i} + \beta_3 \text{self-compassion}_{3i} + \beta_4 \text{perceived\_stress} \times \text{self-compassion}_{4i} + e_i \quad (2)$$

A model building approach was used to examine if the moderator self-compassion improved the model fit (Cohen, Cohen, West, & Aiken, 2003; Kline, 2011). Using this approach, two nested models were specified. The first model included all predictors (i.e., occupational stress, perceived stress, self-compassion) and a direct, indirect, and total effect. No interaction terms or conditional effects were specified. This allowed identification of how the indirect effect model fit the data even after controlling for self-compassion. The second model added the interaction terms, conditional indirect effects, and conditional total effects to examine how



perceived stress as a mediator between occupational stress and burnout may be moderated by self-compassion.

Model parameters were estimated using a bootstrap method (Bollen & Stine, 1990). This method is recommended for estimating parameters in moderated mediation models as these parameters tend to not be normally distributed (Hayes, 2015). In this method, parameters are estimated with maximum likelihood estimation (MLE) for a number of bootstrap samples (i.e., 5,000 samples in this case). MLE is a technique that attempts to maximize the likelihood that the observed data and the relationship between variables (a.k.a., observed covariance matrix) can be described by the assumed statistical model (a.k.a., model-implied covariance matrix). Bootstrapping is a process of randomly resampling portions of the original dataset. The ML estimates derived from all resamples are then combined to create a sampling distribution where confidence intervals (CI) can be derived. Bias-corrected CIs were obtained. If zero was between the lower and upper CI bound, we retained the null hypothesis that there is no relationship.

Model parameters specific to conditional indirect effects were calculated. The direct effect was the relationship between occupational stressors and burnout while controlling for other predictors (i.e.,  $c'$  path of Figure 1). The indirect effects were calculated by multiplying the  $a$  and  $b$  path coefficients. The total effect was calculated by adding the direct and indirect effects together. Conditional indirect effects were calculated by multiplying the interaction term estimates by  $\pm 1$  SD and adding these to their respective  $a$  and  $b$  path estimates. These were then multiplied together (Hayes, 2015). For example, the indirect effect at -1 SD of the moderator equaled:

$$\text{indirect\_1sd\_below} = (w_1 * -1\text{SD} + a) * (w_2 * -1\text{SD} + b) \quad (3)$$

Conditional total effects were calculated by adding the direct effect to the respective conditional indirect effect (e.g.,  $\text{total\_1sd\_below} = \text{direct} + \text{indirect\_1sd\_below}$ ). To compare conditional effects, we subtracted each of the conditional effects and applied bootstrap estimation to determine their significance (e.g.,  $\text{indirect\_diff} = \text{indirect\_1sd\_below} - \text{indirect\_1sd\_above}$ ). Significant difference values suggest moderated mediation is present (Hayes, 2015).

Various model fit indices were used to compare how well the two models fit the data. Chi-square goodness of fit tests were performed but the significance values were de-emphasized. In this test, a non-significant *p*-value typically suggests that there is no difference between the model-implied covariance matrix and the observed covariance matrix, which suggests a particular model fits some observed data. However, this test is known to be restrictive and usually rejected with large sample sizes (Bollen, 1990). A chi-square difference test and model fit indices were used to compare the two models. Although lower chi-square values suggest greater model fit, a chi-square difference test was used to compare these two values. Root mean square error of approximation (RMSEA) values less than or equal to .05 are indicative of good model fit, while values above .08 are indicative of poor model fit (Finch & French, 2015). Comparative fit index (CFI) values of .95 or greater are considered adequate fits of the data (Hu & Bentler, 1999). Finally, standardized root mean square residual (SRMR) values less than or equal to .08 are indicative of good model fit (Finch & French, 2015).

Assumptions of structural equation modeling were checked. Multivariate normality was not assumed because estimates unique to moderated mediation models are generally not normally distributed (Bollen & Stine, 1990; Hayes, 2015). The bootstrap estimation method described earlier does not assume a normal distribution. Homoscedasticity was checked by (1) examining a scatterplot of standardized residuals against predicted values and (2) performing a

Breusch-Pagan test for all regression equations. Independence among the covariates was checked by (1) running Pearson correlations with relationships above .9 being suspect and (2) looking for multicollinearity with a variance inflation factor 10 or above being suspect (Cohen et al., 2003; Tabachnick & Fidell, 2007). All variables were mean centered before creating interaction terms to limit the multicollinearity that is introduced when adding interaction terms to a model.

Independence of error assumption was checked by conducting a Pearson correlation between the residuals derived from each equation and their respective predicted values. Participants that did not complete the survey were excluded, so the missing completely at random assumption of SEM was irrelevant (Allison, 2003; Kline, 2011). All other relevant assumptions were met.

Outliers for each regression equation were examined following recommendations by Cohen et al. (2003) and Tabachnick and Fidell (2007). In this approach, cases that were demonstrated to be a multivariate outlier were removed when they (1) demonstrated high distance (e.g., standardized residual values beyond  $\pm 3$ , and Deffits values above a formulated cut-off point) and high leverage and (2) heavily influenced the results (e.g., results became non-significant after removal). Deffit distance values were chosen for examination over Mahalanobis distance values because they tend to be more accurate in sample sizes of around 100 (Oyeyemi, Bukoye, & Akeyede, 2015). Each MLR model was tested with and without the suspected cases to determine if they were influencing the results and required removal. Cases deemed to have undue influence in the MLR models were removed from the SEM models to determine if they influenced the indirect, total, and conditional effects. No cases were deemed a multivariate outlier in the primary analyses.

All statistical analyses were conducted using R (R Core Team, 2019), version 3.6.2. The lavaan package (Rosell, 2012), version 0.6-7 was used to analyze the structural equation

models. The stats package (R Core Team, 2019), version 3.6.2 was used to model the individual regression equations and check model assumptions and outliers of these equations.

## Results

Data was collected on 171 firefighters. Of these, 147 completed all study measures and were used in the primary analyses. The demographic variables for all 171 firefighters were tested separately from the primary analysis in order to assess the odds of dropping out of the study. Each variable was tested separately using logistic regression models for each sociodemographic variable. No sociodemographic variable predicted the odds of dropping out of the study. However, separation was clearly evident for the discrete predictors, which makes these results tenable. For instance, of those that answered the gender question, only three cases were within the ‘non-male’ and ‘did not complete’ cell, and these were all participants who did not complete the study. Since there were so few female cases in general, a dummy coded variable was created such that male was the primary factor level and was compared against all other cases. Anytime dummy coded variables are created it is preferable to have at least 10% of data in each cell, male, female, and decline to answer. Applying a Firth's penalized maximum likelihood estimation, a correction method for models with separation (Šinkovec, Geroldinger, & Heinze, 2019), revealed similar results (i.e., no relationship).

The mean age of the primary sample ( $n = 147$ ) was 39.93 years ( $SD = 8.93$ ). This sample was predominately male, with 7.5% female and 1.4% declining to answer. This exceeds the national mean for women firefighters, which is 4.5%. Recruiting for this study failed to meet other diversity goals, however, with only 2.7% of participants identifying as Black, compared to the national mean of 9.2% for structure firefighters; and 2.7% of participants identifying as Latinx, while 9% of firefighters nationally identify as Latinx (BLS, 2019; NFPA, 2019). The

sample was predominately European American (83.6%) and from the northwestern region (64.6%) or southwestern region (18.7%) of the U.S. See Table 1 for all sociodemographic characteristics of the participants.

In general, no sociodemographic variable predicted burnout. When collapsing all regions other than the northwest and southwest region into one reference group, the influence of region on burnout was trending significant,  $F(2, 144) = 2.35, p < .10$ , with the southwest region having lower burnout,  $b = -4.52, p < .05$ . However, this relationship was largely dependent on two influential cases. After removing these two cases, the relationship was no longer significant,  $F(2, 142) = 1.55, p > .1$  with the southwest region no longer different,  $b = -2.99, p > .1$ . Ultimately, there were no influential outliers in the primary analysis  $n = 147$ , and when looking at the secondary analysis of sociodemographics in the larger sample ( $n = 171$ ) there were only two outliers, which when removed, resulted in no sociodemographic variables that were predictive of burnout.

### **Internal Consistency and Zero-Order Correlations**

All measures were determined to be reliable within the acceptable range, see Table 2. In addition, all measures were compared using Pearson zero-order correlations in order to investigate if multicollinearity issues were present between the measured variables. No issues with multicollinearity were found, see Table 3.

### **Model Fit Indices**

The two models used in this study generally did not fit the data well. The first model included all predictors (i.e., occupational stress, perceived stress, self-compassion) and a direct, indirect, and total effect. No interaction terms or conditional effects were specified. This allowed identification of the indirect effect. The first model had a significant goodness of fit test,  $\chi^2(4) =$

35.86,  $p < .05$ , indicating a poor relationship between the model-implied and observed covariance matrices. The model fit indices also indicated a poor model fit: RMSEA = .23, CFI = .85, SRMR = .14. The second model added the interaction terms, conditional indirect effects, and conditional total effects to examine how perceived stress as a mediator between occupational stress and burnout may be moderated by self-compassion. The second model showed similar results. The goodness of fit test was  $\chi^2(5) = 40.03$ ,  $p < .05$ , RMSEA = .22, CFI = .84, SRMR = .12. However, a chi-square difference test revealed a significant difference between the two models,  $\chi^2\Delta(1) = 4.16$ ,  $p < .05$ . Given that the first model has a lower chi-square value, this suggests that the first model is a better fit than the second model. It appears that self-compassion as a moderator degrades the ability to accurately reproduce the observed covariance matrix. A model without such interactions is also more parsimonious. This further indicates that self-compassion may not be related to other study variables as proposed in hypothesis 3b.

### **Model 1 Parameters**

Despite the poor model fits, model parameter estimates were examined.  $R^2$  values of .35 for burnout and .41 for perceived stress were obtained, suggesting that occupational stress and self-compassion account for 35% of the variance in burnout and 41% of the variance in perceived stress, respectively. The direct effect (i.e.,  $c'$ ) between occupational stressors and burnout while controlling for perceived stress and self-compassion was significant,  $b = 0.25$ , 95% CI [0.08, 0.4]. For every one-unit increase in occupational stress, a .25 unit increase in burnout was seen. This was consistent with hypothesis 1 which predicted that occupational stressors would positively predict burnout in structure firefighters. The  $a$  path between occupational stress and perceived stress while controlling for self-compassion was significant,  $b = 0.28$ , 95% CI [0.2, 0.37]. For every one-unit increase in occupational stress, a .37 unit increase

in perceived stress was seen. The  $b$  path between perceived stress and burnout while controlling for occupational stress and self-compassion was significant,  $b = 0.31$ , 95% CI [0.07, 0.55]. For every one-unit increase in perceived stress, a .31 unit increase in burnout was seen. This was consistent with hypothesis 2 which predicted that perceived stress would positively predict burnout among structure firefighters. The relationship between self-compassion and perceived stress while controlling for occupational stress was significant,  $b = -0.29$ , 95% CI [-0.37, -0.22]. Similarly, the relationship between self-compassion and burnout while controlling for occupational stress and perceived stress was significant,  $b = -0.27$ , 95% CI [-0.35, -0.11]. See Figure 2 for the model parameters. The indirect effect was significant,  $b = 0.09$ , 95% CI [0.02, 0.17] and total effect was significant,  $b = 0.33$ , 95% CI [0.2, 0.46]. The confidence interval did not contain zero, suggesting a significant indirect effect of perceived stress between occupational stress and burnout even when controlling for self-compassion. This was consistent with hypothesis 3a which predicted that the relationship between occupational stressors and burnout would be mediated by perceived stress in structure firefighters.

### Model 2 Parameters

The second model examined if perceived stress as a mediator between occupational stress and burnout is moderated by self-compassion.  $R^2$  values of .36 for burnout and .43 for perceived stress were obtained, suggesting occupational stressors and self-compassion account for 35% of the variance in burnout and 41% of the variance in perceived stress. The direct effect (i.e.,  $c'$ ) between occupational stressors and burnout were still significant even after adding the interaction between perceived stress and self-compassion,  $b = 0.25$ , 95% CI [0.1, 0.4]. The interaction between occupational stressors and self-compassion did not predict perceived stress,  $b = 0.01$ , 95% CI [-0.01, 0.02]. The relationship between occupational stressors and perceived

stress was significant for both low and high self-compassion,  $b = 0.33$ , 95% CI [0.22, 0.45],  $b = 0.19$ , 95% CI [0.04, 0.34], respectively. The interaction between perceived stress and self-compassion while controlling for occupational stressors did not predict burnout,  $b = -0.01$ , 95% CI [-0.02, 0.003]. The relationship between perceived stress and burnout was significant for both low (-1 SD) and high (+1 SD) self-compassion,  $b = 0.26$ , 95% CI [0.01, 0.5],  $b = 0.42$ , 95% CI [0.11, 0.74], respectively. These results suggest that self-compassion does not moderate the  $a$  or  $b$  paths which is not consistent with hypothesis 3b which predicted that the relationships between occupational stressors and perceived stress, and perceived stress and burnout would be moderated by self-compassion. See Figures 3 for all model parameters and Figure 4 and 5 for plots of these simple slopes.

All conditional effects were significant. The indirect effect at -1 SD below the mean for self-compassion (i.e., low self-compassion) was significant,  $b = 0.09$ , 95% CI [0.003, 0.18]. The indirect effect at +1 SD below the mean for self-compassion (i.e., high self-compassion) was also significant,  $b = 0.08$ , 95% CI [0.02, 0.2]. The difference between these two values was not significant,  $b = 0.004$ , 95% CI [-0.1, 0.1]. This suggests that self-compassion does not moderate the indirect effect of perceived stress. A similar effect is observed with the total effect. The total effect at -1 SD below the mean for self-compassion (i.e., low self-compassion) was significant,  $b = 0.34$ , 95% CI [0.2, 0.46]. The total effect at +1 SD below the mean for self-compassion (i.e., high self-compassion) was also significant,  $b = 0.34$ , 95% CI [0.18, 0.49]. The difference between these two values was not significant,  $b = 0.004$ , 95% CI [-0.1, 0.12].

## Discussion

The primary aim of this dissertation was to assess if perceived stress mediates the relationship between occupational stressors and burnout in structure firefighters, and to evaluate



if the relationships between occupational stressors and perceived stress, and perceived stress and burnout are moderated by self-compassion. Specifically, Hypothesis 1, that occupational stressors would positively predict burnout among structure firefighters, was well supported. Examining the coefficients of determination for Hypothesis 1, the results indicated that 25% of the variance in burnout in structure firefighters was predicted by occupational stressors, and this was statistically significant. Hypothesis 2, that perceived stress would positively predict burnout among structure firefighters, was well supported. The results indicated that 31% of the variance in burnout among structure firefighters was predicted by perceived stress and was statistically significant. Hypothesis 3a, that in structure firefighters the relationship between occupational stressors and burnout would be mediated by perceived stress, was well supported with an indirect effect of perceived stress between occupational stressors and burnout of 9%, and a total effect of occupational stressors combined with perceived stress of 33% predicting the variance in burnout. Both the indirect and total effects were statistically significant. Finally, the last hypothesis presented in this study (3b, that the relationships between occupational stressors and perceived stress, and perceived stress and burnout will be moderated by self-compassion, such that at higher levels of self-compassion (+1SD), the relationships between occupational stressors and perceived stress and perceived stress and burnout would not be statistically significant, whereas at lower levels (-1SD) they will be statistically significant, was not supported.

The results of the primary analysis demonstrating that occupational stressors positively predict burnout in structure firefighters, as proposed by Hypothesis 1, was consistent with previous research. Previous research has demonstrated that structure firefighters experience high levels of physical occupational stressors, as well as significant psychological occupational stressors in the form of critical incident stressors (Hokanson & Wirth, 2000; Kulbarsh, 2007;

Lambert, Benight, Harrison, & Cieslak, 2012; Lesperance, 2017), and these stressors combine to directly predict the fatigue factors in burnout.

The results of the primary analysis demonstrating that perceived stress positively predicts burnout in structure firefighters, as proposed in Hypothesis 2, was consistent with previous research. A number of studies have demonstrated that perceived stress positively predicted burnout in a broad range of professions including volunteer caregivers, dental students, physicians and teachers (Akintola, Hlengwa, & Dageid, 2013; Lee et al., 2018; Montero-Marín et al., 2014; Popa-Vela, 2014; Rey, Extremera, & Pena, 2016).

The results of the primary analysis demonstrating that perceived stress mediates the relationship between occupational stressors and burnout in structure firefighters, as proposed in Hypothesis 3a, is similar to previous research. Previous researchers have found that perceived stress mediates the relationship between trauma exposure, a job stressor, and depression and alcohol use in firefighters (Kim, Park, & Kim, 2018). Depression and increased alcohol use are common symptoms of burnout, so while no previous studies looked directly at how perceived stress mediates the relationship between job stressors and burnout, prior research strongly suggested such a relationship may exist (Queiros et al., 2016).

Hypothesis 3b, that self-compassion will moderate the relationship between occupational stressors and perceived stress, and between perceived stress and burnout in structure firefighters, was not supported. This hypothesis differs from the existing research which has found self-compassion to be a protective trait when it comes to perceived stress, emotional wellbeing and positive health behaviors, all of which are involved in burnout (Bluth & Eisenlohr-Moul, 2018; Galla, 2016; Ewert et al., 2018; Homan & Sirois, 2017; Samaie & Farahani, 2011). Similarly, among law enforcement officers, self-compassion negatively predicted burnout (Dapollonia,

2018), and among college students, self-compassion positively predicted wellbeing (Van Dam et al., 2011) over and beyond other protective traits (i.e., dispositional mindfulness).

There are several possible reasons that may account for the lack of significant results when looking at self-compassion as a moderator between occupational stressors and perceived stress and burnout in structure firefighters, as proposed in Hypothesis 3b. It is possible that important predictors of burnout were omitted for this population. The relationships between the studied variables in the general population of firefighters may be different if such predictors were added. It is also possible that a small, albeit detectable, measurement error may have contributed to the poor model fits. Cole and Preacher (2014) demonstrated that even a drop in reliability from 1.0 to .8 could increase the type-II error rate from 5% to 75%.

The reason self-compassion failed to moderate the relationship between occupational stressors and perceived stress, and between perceived stress and burnout among this sample of structure firefighters may be something unique to this population itself. Like their fellow first responders, law enforcement officers, structure firefighters have historically been held in high regard by the majority of the public (Cowman, Ferrari, & Liao-Troth, 2004; O'Connor Shelley et al., 2013). This changed significantly for law enforcement officers over the last year because of increased scrutiny associated with multiple incidents of killing of unarmed black people by police (Mullinix, Bolsen, & Norris, 2020). Unlike law enforcement officers, firefighters face significantly less scrutiny in the form of oversight, public criticism, and risk of disciplinary action associated with errors. This scrutiny represents a significant source of organizational stressors in police officers (Bergman, Christopher, & Bowen, 2016; Shane, 2010; Tuckey, Winwood, & Dollard, 2012; van Gelderen, Heuven, van Veldhoven, Zeelenberg, & Croon, 2007; Violanti et al., 2018). Instead, the stressors most commonly experienced by firefighters are in the

form of critical incident stress and physical stressors such as heat stress, smoke stress, and fatigue from heavy physical exertion (Lambert, Benight, Harrison, & Cieslak, 2012; Main et al., 2012). It is possible that because their stressors are predominantly external, and because at baseline firefighters tend to evaluate themselves positively, that unlike police officers, they are less prone to the negative self-evaluation in the face of perceived stress that responds well to high levels of self-compassion (Ascari et al., 2016; Basinska, Wiciak, & Dåderman, 2014; Queiros, Kaiseler, & da Silva, 2013; Russell, Cole, & Jones, 2014). Absent this tendency for negative self-evaluation, an individual's level of self-compassion may not positively moderate the relationship between stressors and perceived stress, or perceived stress and burnout. Burnout is strongly associated with multiple factors of exhaustion (Awa, Plaumann, & Walter, 2010; Barnett, & Flores, 2016; Beaumont et al., 2016a). Negative self-evaluation was identified very early on as one of the major factors associated in burnout among law enforcement officers, but it is unclear how negative self-evaluation plays a role in burnout in firefighters (Jackson, 1979). It is possible that it is not a significant factor, and that burnout in firefighters is predominantly a product of physical stressors and exposure to critical incidents stress, with self-evaluation playing a minimal or insignificant role. If this is correct, then self-compassion, which has a substantial impact on self-evaluation may not play a primary role in firefighter burnout.

Future studies may wish to look at how individuals attribute perceived stress to internal factors (e.g., this stress is a result or could be a result of a personal failing or error) versus external factors (e.g., this stress is a product of outside events and is not related to me or my character as an individual). By looking at perceived stress attribution, researchers may be able to predict prevalence of negative self-evaluation, and in turn the probability that the individual level self-compassion may influence response to stressors and the relationship between perceived

stress and burnout (Weinstein, Brown, & Ryan, 2009). Future studies may also wish to examine and compare the level of negative self-evaluation in structure firefighters versus other first responders such as police officers, as well as versus samples from the general population to see if this explanation holds true. Future studies may also wish to employ a self-compassion intervention to examine if changes in state self-compassion impact levels of perceived stress and/or burnout in structure firefighters differently.

### **Limitations**

This study was conducted using snowball sampling, social media appeals, and direct contact with 348 fire stations and firefighter fraternal organizations in 8 states. Participants self-selected to participate at a single point in time and there was no intervention applied. This self-selection may be a source of bias, in that firefighters with greater symptoms of perceived stress and burnout may have been more likely to self-select not to participate. This study used self-report measures, which can be biased, and did not include objective or biological measures which might mitigate that bias. In addition, the study only collected cross sectional data which can describe directional relationships and correlations but cannot imply causality. The limited diversity in this sample is also a cause for concern. Structure firefighters in the U.S. are a very low diversity population to begin with, and despite efforts to improve diversity in recruiting this sample did not come close to estimated demographics, see Table 1 (Bureau of Labor Statistics, 2019; National Fire Protection Association, 2019; U.S. Census Bureau, 2021). The poor model fit found in this study suggests future studies may wish to include more factors predicting burnout. Studies using similar methods should take special care to ensure reliability and avoid the risk of type II error, specifically, a larger sample size may be beneficial.

In conclusion, the primary aim of this dissertation was to assess if perceived stress mediates the relationship between occupational stressors and burnout in structure firefighters, and to evaluate if the relationships between occupational stressors and perceived stress, and perceived stress and burnout are moderated by self-compassion. Results indicated that perceived stress does mediate the relationship between occupational stressors and burnout in structure firefighters, such that firefighters with lower levels of perceived stress had lower levels of burnout, even when their reported occupational stressors were high. Unfortunately, results failed to support the idea that self-compassion would moderate the relationship between occupational stressors and perceived stress or between perceived stress and burnout. This result was inconsistent with previous research on first responders and may be a result of error, or possibly some fundamental differences in structure firefighters as a population.

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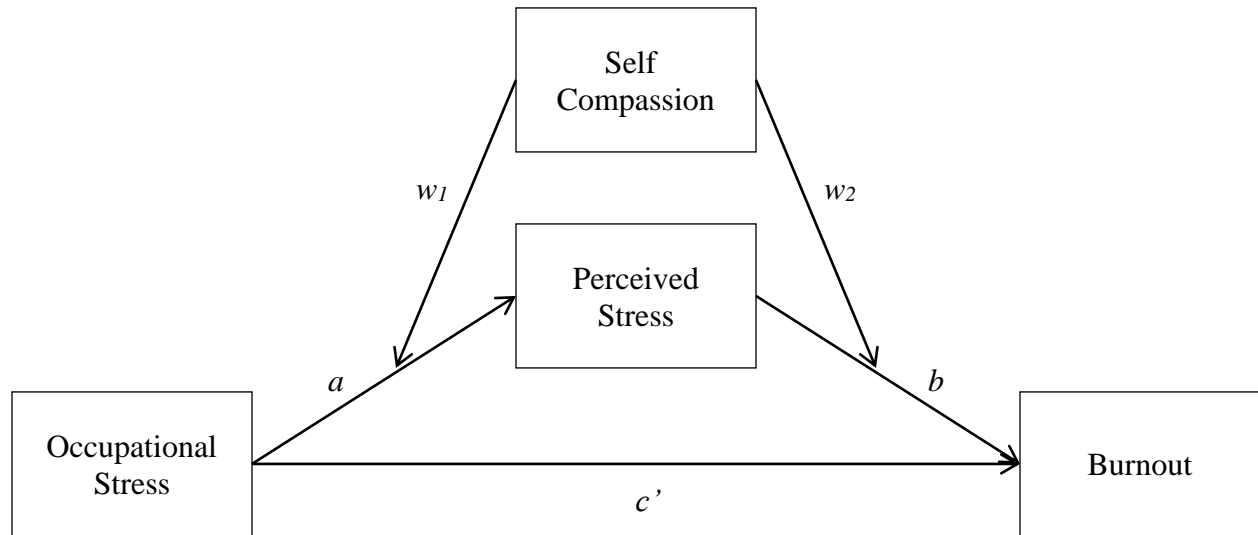
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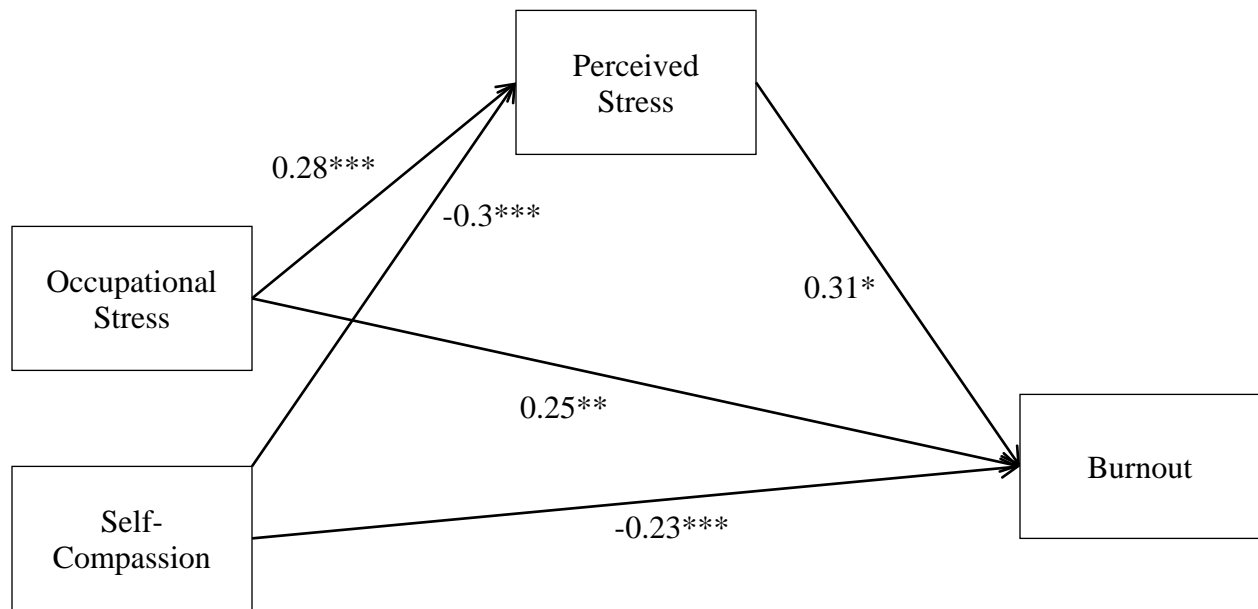
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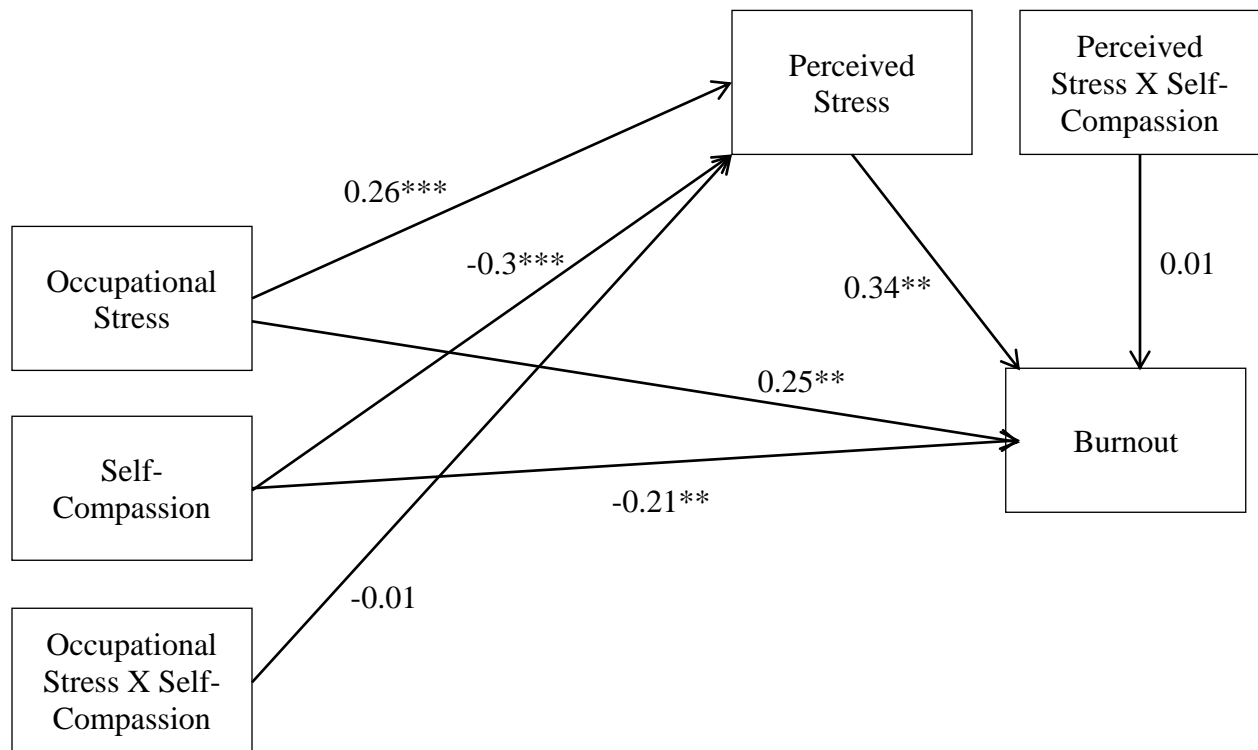
**Figure 1**

*Theoretical Path Model Between Study Variables***Figure 2**

*Statistical Indirect Effect Model*

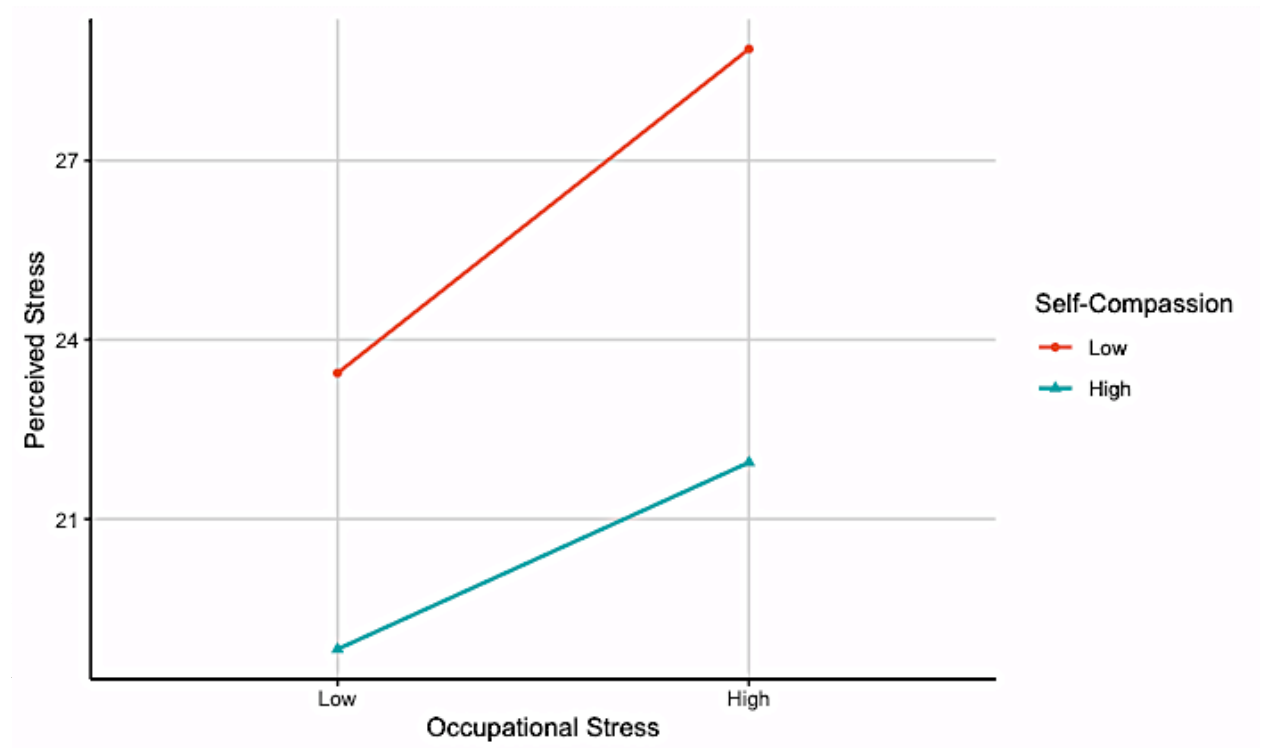
*Note.* Coefficients presented are unstandardized linear regression coefficients. \*  $p < .05$ , \*\*  $p < .01$ , \*\*\*  $p < .001$ .

**Figure 3**

*Statistical Conditional Indirect Effect Model*

*Note.* Coefficients presented are unstandardized linear regression coefficients. \*  $p < .05$ , \*\*  $p < .01$ , \*\*\*  $p < .001$ .

**Figure 4**

*Interaction Between Occupational Stress and Self-Compassion***Figure 5**

Interaction Between Perceived Stress and Self-Compassion

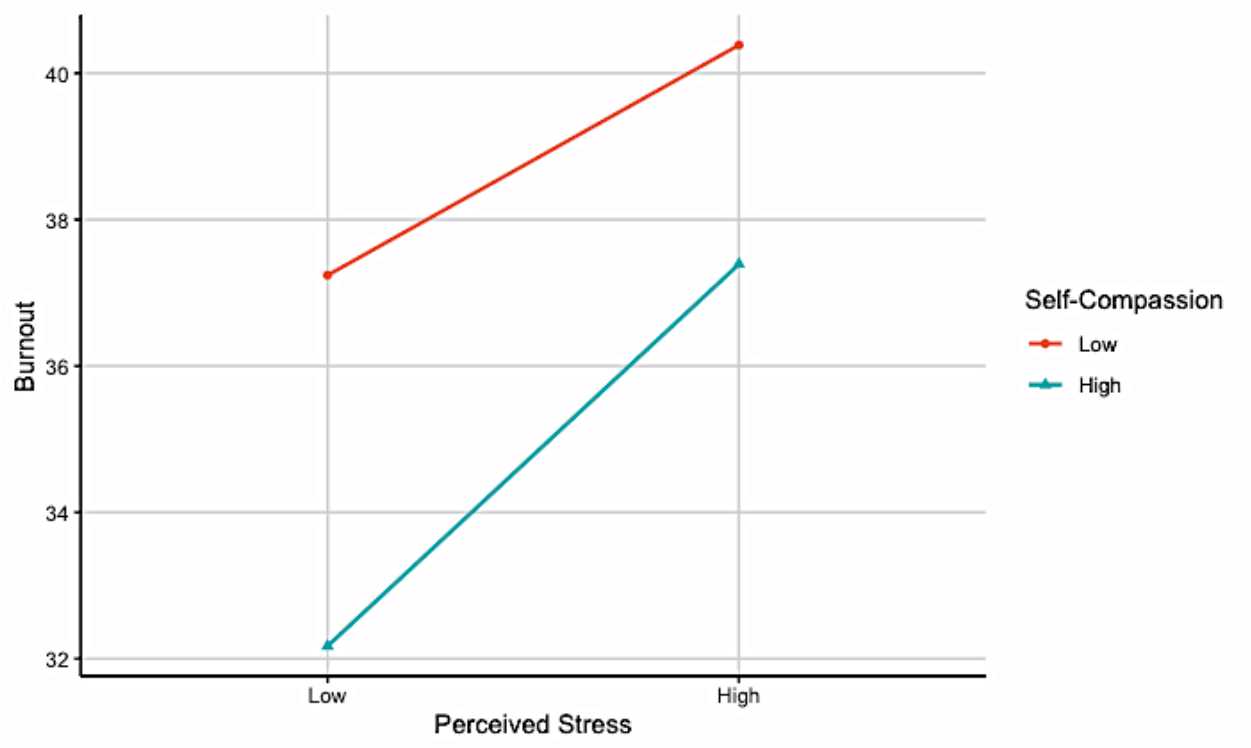


Table 1



*Sociodemographic Characteristics of Participants*

Characteristic	<i>n</i>	%	<i>2019 US Census Est. %</i>
Gender			
Female	11	7.5	50.8
Male	134	91.1	49.2
Declined to answer	2	1.4	
Education			
High school diploma	33	22.5	88
Associate's degree	59	40.1	
Bachelor's degree	44	29.9	32
Master's degree	9	6.1	
Doctoral degree	2	1.4	
Ethnicity			
African American / Black	4	2.7	13.4
Asian / Pacific Islander	5	3.4	5.9
European American / White	123	83.7	60.1
Hispanic / Latina / Latino / Latinx	4	2.7	18.5
Two or more ethnicities	5	3.4	2.8
Declined to answer	6	4.1	
Region			
Midwestern US	22	14.9	
Northeastern US	1	0.7	

Northwestern US	95	64.6
Southeastern US	2	1.4
Southwestern US	27	18.4

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**Table 2***Descriptive Statistics of Study Measures*

Measures	<i>M</i>	<i>SD</i>	$\alpha$	$O^1$
Sources of Occupational Stress-14	29.28	8.13	.82	.80*
Perceived Stress Scale	23.52	6.15	.85	.83*
Self-Compassion Scale	9.59	9.59	.87	.82*
Oldenburg Burnout Inventory	7.71	7.71	.89	.89*

*Note.* <sup>1</sup> O represents omega, a measure of internal consistency that is appropriate when the assumption of tau-equivalence is violated. \*Indicates reliability within the acceptable range

**Table 3**

*Pearson Correlations Between Study Measures*

Measures	SOS	PSS	SCS	OBI
Sources of Occupational Stresss-14	1			
Perceived Stress Scale	.57***	1		
Self-Compassion Scale	-.43***	-.62***	1	
Oldenburg Burnout Inventory	.52***	.57***	-.55***	1

*Note.* \*\*\*  $p < .001$

Appendix A  
Dissertation Proposal

Self-compassion, Occupational Stress, Perceived Stress and Burnout in Structure Firefighters: A  
Moderated Mediation Model  
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Pacific University

*Keywords:* self-compassion, occupational stress, perceived stress, burnout, firefighter  
Self-compassion, Occupational Stress, Perceived Stress and Burnout in Structure Firefighters: A

### Moderated Mediation Model

Working as a structure firefighter is one of the most stressful jobs in the United States (Ludwig, 2010; Kahn, Woods, & Rae, 2014). This stress contributes to a number of serious negative physiological and psychological outcomes for firefighters including, elevated perceived stress and burnout. Burnout is one of the most common outcomes of stress among firefighters. In a study of the interaction effects of burnout and job support on physical illnesses in firefighters ( $n = 9328$ ) researchers found high levels of burnout symptoms affecting one out of every four on the job, or 24.2% (Lin, Wang, Shih, Kuo, & Liang, 2019). It is also one of the more costly outcomes in terms of damage to the individual, their performance on the job, potential risks to public safety, and ultimately in financial losses to municipalities (Murphy, Beaton, Pike, & Cain, 1994).

### **Burnout**

The term burnout was first used in a research context in 1974 in reference to work fatigue (Freudenberger, 1974). The definition of burnout has since been refined to describe a work-related mental health impairment that results in mental and/or physical collapse caused by overwork and/or stress, and is characterized by emotional, physical and cognitive exhaustion; disengagement, depersonalization, and reduced personal accomplishment; as well as deterioration in physical health. The most commonly studied factors are exhaustion, depersonalization, and reduced personal accomplishment; while disengagement and deterioration in physical health have only been researched more recently (Awa, Plaumann, & Walter, 2010;

Bakker & Heuven, 2006; Basinska, Wiciak, & Dåderman, 2014; Queiros, Kaiseler, & da Silva, 2013; Schaible & Six, 2016; Tett & Meyer, 1993).

Factors that can contribute to burnout include being exposed to persistent stress related to work combined with intense involvement with people which creates a constant and repetitive emotional pressure over time (Ascari et al., 2016). A number of factors predict burnout, including acute stress, chronic stress, organizational stress, and overall perceived stress. These stressors may lead to the characteristic factors of burnout: Reduced personal accomplishment, emotional exhaustion, disengagement, reduced physical health, and depersonalization (Ascari et al., 2016; Awa et al., 2010, Bakker & Demerouti, 2007). An imbalance between job reality, resources, and expectations combined with persistent work stress is one of the most significant predictors of burnout (Awa et al., 2010). Another significant predictor is the role requirement to display or not display particular emotions; for example, the need to appear calm in a situation that would normally provoke a strong emotional reaction. Burnout often happens in work where there is an asymmetrical relationship between the worker or helper, and the receiver of help, and as a result, many professional roles have high rates of burnout. For example, one study found that 20% of German physicians, 27% of physicians in the United Kingdom, and 22% of physicians in the United States suffer from burnout. The same study found rates of burnout among teachers in the United States as high as 40% (Awa et al., 2010).

One characteristic that most victims of burnout share is exposure to emotionally demanding interpersonal interactions. Examples may include frequent exposure to people involved in accidents, violence, and death and illness, or victims of crime. This makes members of health professions and first responders like police officers, paramedics and firefighters at particularly high risk (Bakker & Heuven, 2006). Burnout is not limited to service professionals,

but is most common among human service providers (Bakker & Heuven, 2006). In a study of police officers, researchers found that the combination of physical and psychological fatigue strongly predicted burnout, and that other factors, such as acute stress from witnessing violence, injury, and death contributed as well (Russell, Cole, & Jones, 2014; Smoktunowicz et al., 2015). They also found that organizational stress, such as navigating bureaucracy, working additional hours due to staff shortages, and perceived unfair oversight or evaluation predicted burnout. These stressors often lead to negative job-related emotions such as anger, hopelessness, or disgust, and these acute negative emotions when combined with exhaustion predict burnout (Bakker & Heuven, 2006; Basinka et al., 2014).

In a confirmatory factor analysis, Demerouti, Mostert, and Bakker (2010) found that attitude components of burnout and work engagement are opposite ends of the same continuum, with disengagement or cynicism falling on the burnout end, and dedication or enthusiasm falling at the engagement end. Thus, the attitudes associated with work engagement can be said to negatively predict burnout (Demerouti et al., 2010).

Burnout is associated with a number of negative physical health, psychological health, and job performance outcomes. Negative physical health outcomes correlated with burnout include increased risk of sleep disorders, increased risk of workplace injury, metabolic syndrome, high blood pressure, increased risk of suicide, increased risk of cardiovascular disease, skin rashes, increased physical fatigue, elevated blood pressure, migraine headaches, poor appetite, loss of sexual drive, and increased frequency of colds, with increased symptoms severity correlated with increased level of burnout (Honkonen et al., 2006; Kim, Ji, & Kao, 2011; Murphy, Beaton, Pike, & Cain, 1994; Peterson et al., 2008; Vaalerin, D'Arripe-Longueville, Emile, & Colson, 2016a).



Negative psychological health outcomes correlated with burnout include emotional fatigue, depression, increased alcohol use, use of non-prescription drugs, apathy, irritability, relationship problems, crying spells, anxiety, rigid thinking, social withdrawal, and feelings of hopelessness, helplessness, guilt, inadequacy, failure, incompetence, cynicism, disillusionment, suspicion, resignation, indifference, depersonalization, cognitive exhaustion, and increased aggression (Jayaratne & Chess, 2013; Murphy et al., 1994; Queirós et al., 2013). Negative job performance outcomes associated with burnout include: Reduced job satisfaction, reduced job performance, disengagement, reduced personal accomplishment, increased work error rate, increased likelihood of engaging in counterproductive work behaviors (CWBs), increased intent to leave job, and turnover (Dewa, Loong, Bonato, Thanh, & Jacobs, 2014; Russell, Cole, & Jones, 2014; Smoktunowicz et al., 2015).

Firefighting is a profession that is heavily impacted by burnout. For example, in a study of 3,289 full-time professional structure firefighters in Greece, researchers found that 20% met criteria for burnout (Katsavouni, Bebetos, Malliou, & Beneka, 2015). Vinnikov et al. (2019) found that in a study of 604 firefighters, factors like time on the job were not predictive of burnout, but stressors like management role and uniform comfort were significantly correlated with higher rates of firefighter burnout. Other researchers found that increased burnout symptoms were a significant risk factor for increased risk of physical injury such as sprains, tendinitis, and muscle tears on the job. The results suggest that the cognitive fatigue that is associated with burnout may make firefighters more prone to mistakes resulting in injuries (Vaulerin et al., 2016a).

Burnout as a contributor to injury among firefighters is a significant concern for a profession that already has very high injury rates. In 2010 The National Fire Protection

Association indicated that 71,875 U.S. firefighters were injured in the line of duty, and that 45.4% of these injuries occurred during fireground operations, with a rate of injury by department as high as 23.5 injuries per 100 firefighters (Burgess et al., 2013). There are 30,000 fire truck crashes in the United States each year, and these crashes are responsible for between 20% and 25% of yearly firefighter fatalities. This makes truck crashes the second leading cause of death for firefighters following Sudden Cardiac Death (SCD) (Donoughe, Witestone, & Gabler, 2012).

Recent research suggested that three of the Big Five personality traits are associated with burnout in firefighters; with neuroticism related to cognitive exhaustion, depersonalization, and reduced personal accomplishment; and openness and conscientiousness related to physical fatigue (Vaulerin, Colson, Emile, Scoffier-Mériaux, & D'Arripe-Longueville, 2016b).

Intense or difficult interpersonal relationships are associated with increases in perceived stress, and in turn with burnout. This is true for firefighters as well. In a study of 208 firefighters, researchers found that increases in work stress combined with the stress of work-family conflict significantly predicted burnout. The same authors also determined that burnout negatively influenced firefighter communication, personal protective equipment compliance, safety reporting, and adherence to work safety practices (Smith, Hughes, Dejoy, & Dyal, 2018).

Some factors of burnout in firefighters appear to be predicted by psychological job demands and level of autonomy. In a study of 101 French firefighters, researchers found that the level of control a firefighter had over their job predicted emotional exhaustion, and that increased psychological job demands predicted both emotional exhaustion and depersonalization (Lourel, Abdellaoui, Chevaleyre, Paltrier, & Gana, 2008).

A number of studies have demonstrated the links between perceived stress and burnout. In a study of 126 volunteer caregivers serving in AIDS care in South Africa, high levels of perceived occupational stress, specifically role overload and lack of support, predicted higher levels of burnout (Akintola, Hlengwa, & Dageid, 2013). In a sample ( $n = 314$ ) of dental students in Spain researchers found that specific dimensions of perceived stress were correlated with specific dimensions of burnout. For example, the burnout factor ‘overload’ was positively associated and moderately correlated with both ‘tenseness’ (0.45), and ‘frustration’ (0.38) perceived stress dimensions; and the burnout factor ‘lack of development’ was positively associated with the perceived stress dimension ‘frustration’ (0.72) (Montero-Marín et al., 2014). Popa-Vela (2014) found in a study of physicians ( $n = 79$ ) attending end of life patients that perceived stress was positively correlated with the burnout factor of emotional exhaustion. And in a study of 489 Spanish teachers, researchers found that emotional competence mediated the relationship between perceived stress and burnout (Rey, Extremera, & Pena, 2016). Together these studies support the idea that perceived stress may predict burnout in some populations. But does this hold true in firefighters? We know that burnout in firefighters is intimately linked with perceived stress, and when interventions designed to address that stress are introduced, the risk of burnout is reduced (Lee et al., 2018). But to date no studies have looked at if perceived stress predicts burnout in firefighters.

Some research has shown that certain personality traits can moderate the relationship between stress and burnout in firefighters. In a study of 580 Polish firefighters, researchers found that higher levels of trait of self-efficacy moderated the relationship between stress and burnout such that when stress was high, in firefighters with high self-efficacy, that stress was less likely to result in increased burnout compared to firefighters with low self-efficacy. These relationships

were most significant when it came to disillusion and sense of professional inefficacy and perceived stress and psychophysical exhaustion (Makara-Studzińska, Golonka, & Izydorczyk, 2019). Another study by Korean researchers supported the relationship between perceived stress and burnout in 464 male firefighters, and found that gratitude may reduce the risk of both (Lee et al., 2018).

## **Stress**

Stress can be subdivided into at least two different major subtypes: Acute stress and chronic stress; and these major subtypes can be further subdivided. Acute stress refers to an intense emotional reaction caused by a single incident with physiological and psychological effects that typically occur immediately and last up to one month following the event. Triggers for acute stress can include, but are not limited to, exposure to trauma such as accidents, injury, violence, intense interpersonal conflict, natural disasters, war, sexual assault, and extreme physical activity. Acute stress is associated with activation of the fight-or-flight response in which signals from the amygdala result in rapid glutamate uptake into osteoblasts in the bones, which in turn produces a surge in available osteocalcin (Berger et al., 2019). Once released into the bloodstream, osteocalcin acts to suppress the parasympathetic nervous system, which enables the body's sympathetic nervous system to trigger increased blood pressure, increased heart rate, increased production of cortisol and adrenaline, altered lipid metabolism, and activation of the hypothalamic-pituitary-adrenal axis. Repeated exposure to acute stress can lead to chronic stress and long-term negative impacts on health (Berger et al., 2019; Garfin, Thompson, & Holman, 2018).

Critical incident stress is a subset of acute stress that refers to the stress experienced by first responders and that is caused by powerful abrupt events that are usually outside the scope of

ordinary human experiences and that have an impact significant enough to overwhelm the normally effective coping skills of most individuals. Critical incidents may happen without warning and first responders are required to very quickly mentally prepare, for what they might experience when they get to the scene of the incident. Some examples of critical incident stressors that a firefighter might experience include: Natural disasters, injuries, deaths, exposure to dangerous chemicals, exposure to fire, and motor vehicle accidents (Kulbarsh, 2007; Lesperance, 2017).

Chronic stress is defined as continuing negative environmental circumstances such as continuing health problems, poor working conditions, financial difficulties, absent, and chronically and/or intermittently conflictual or unfulfilling intimate relationships with friends, children, romantic partners, or parents; and other ongoing difficulties (Hammen, Kim, Eberhart, & Brennan, 2009).

Organizational stress is generally considered a subset of chronic stress, although organizational stress can also be acute. It is defined as a physiological, emotional, behavioral, and cognitive response to harmful elements of work, organizational climate, and the work environment. It is characterized by feelings of loss of autonomy and helplessness in solving tasks and is strongly associated with burnout. Organizational stress can be further divided into two main types. *Eustress* which refers to a positive type of stress that helps people to prepare for positive action in the future. Eustress can contribute to motivation, creativity, competitive spirit, and energy, and may improve job performance. *Distress* which occurs when something negatively impacts a person's work and may include both acute stress and chronic stress (Mădălina-Adriana & Mirela, 2011).

Stress is a normal component of daily life, and can be an important part of normal healthy functioning. Some researchers have argued that in the absence of stress there is no motivation, and thus no action toward positive goals, but they refer to stress in moderation, the pressure to write a paper, build a building, or secure a contract on time (Yerkes & Dodson, 1908). Stress can also be a source of pain and pathology, causing or contributing to serious psychological and medical problems such as high blood pressure, anxiety, depression, and burnout. Stress can generally be divided into two categories, acute stress which happens in the immediate moment, and chronic stress which is built up over time as the result of persistent repetitive and often low-level stressors (Bryant et al., 2017). Examples of acute stress include soldiers experiencing the stress of combat; police officers and firefighters who are exposed to critical incidents such as car accidents, injuries or deaths; and individuals exposed to crime, violence or trauma (Hall et al., 2016; Hokanson & Wirth, 2000). Some additional examples of chronic stress may include the stress associated with a chronic medical condition, systemic racism, systemic misogyny, the stress associated with aggressive oversight at work, poor social supports, or lack of autonomy (Arbona, Pao, Long, & Olvera, 2017; Jahnke et al., 2012; Poston et al., 2014).

Firefighters are commonly exposed to critical incident stressors that may include risk of death or injury to themselves, their coworkers, and exposure to trauma and death among members of the public (Hokanson & Wirth, 2000). Firefighter exposure to continuous stressors has been linked to negative health outcomes, problematic drinking, depression, and the development of PTSD at rates as high as 22% (Lambert, Benight, Harrison, & Cieslak, 2012). In addition to psychological stressors, firefighters are subject to lack of sleep, intermittent, intense physical labor, and work in smoky hot conditions while exposed to dust, toxic chemicals and

dangerous noise levels. Shift work also contributes to firefighter physical and psychological stress (Main et al., 2012).

Organizational stress generally refers to secondary stressors that are a byproduct or component of the work environment. Examples of acute organizational stressors for firefighters might include management that engages in aggressive oversight, or does not support firefighter autonomy. Examples of chronic organizational stress among firefighters could include things like excessive bureaucracy, paperwork, chronic lack of work autonomy, or excessively complicated regulations (Arbona et al., 2017; Bryant, et al., 2017).

### **Stressors vs. Stress**

A stressor is anything that causes the release of stress hormones. There are two types of stressors, psychological stressors and physiological stressors (Khoozani & Hadzic, 2010). Physiological stressors impact the body directly. Examples of physiological stressors could include: Chronic illness, pain, injury, poor diet, exposure to toxins, heavy physical workload etc. Psychological stressors are situations, comments, individuals, or contexts that are perceived as threatening or negative. Examples of physiological stressors that firefighters commonly experience include: endogenous heat stress, environmental heat stress, exposure to carbon monoxide, high musculoskeletal loading, exposure to airborne particulates resulting in accelerated decline in airflow, exposure to toxins, and long periods of inactivity followed by intense bursts of physical activity (Guidotti, 1992).

Examples of psychological stressors that firefighters experience might include: excessive oversight at work, responsibility for the protection of property, responsibility for saving lives, exposure to trauma, risk of injury or death, and witnessing injury or death of others (Arbona et al., 2017; Bryant, et al., 2017; Guidotti, 1992).

Stressors can be further subdivided into absolute stressors and relative stressors (Khoozani & Hadzic, 2010). Absolute stressors are objective such that any person exposed to them would find them stressful. Examples of absolute stressors are earthquakes, war, or tsunamis. Relative stressors are subjective inasmuch as different individuals may react differently to them. Examples of relative stressors include paying taxes, being stuck in traffic, taking an exam, and time pressure to complete a task (Khoozani & Hadzic, 2010). Both absolute stressors and relative stressors may have different impacts on different individuals based on how those stressors are perceived.

### **Occupational Stressors**

Occupational stressors refer to absolute and relative stressors found in the workplace (Kaufmann & Beehr, 1989; Khoozani & Hadzic, 2010; Story & Repetti, 2006). Occupational stressors may include quantitative workload, under-utilization of skills, and ambiguity around future job security or stability (Kaufmann & Beehr, 1989). Examples of occupational stressors common to firefighters may include, but are not limited to: Concern about serious injury or death due to work; discrimination based on age, gender or ethnicity; sleep disruption; isolation from family; financial strain due to inadequate pay; observing negative effects of stress on co-workers; and thoughts about past shifts that were particularly upsetting (Kimbrel et al., 2011; Kimbrel et al., 2015).

### **Perceived Stress**

Perceived stress, as measured by the Perceived Stress Scale (PSS), is defined as the extent to which respondents find situations in their lives stressful, overloading, unpredictable, and uncontrollable, relative to their ability to cope (Cohen, Kamark & Mermelstein, 1983;



Taylor, 2015). It has been further explained as a person's stress response to stimuli (Burger & Samuel, 2016).

Perceived stress in firefighters is not only a product of the work environment, in a Finnish study of 774 firefighters, alcohol use and disturbances in their social lives were found to be the strongest predictors of perceived stress (Lusa, Häkkänen, Luukkonen, & Viikari-Juntura, 2002). Higher levels of perceived stress is dangerous for firefighters. A study of 1,036 Black and Latinx firefighters found that higher perceived stress was associated with higher alcohol use in 24% of black and 33% of Latinx firefighters (Arbona et al., 2017). And in a study of 7,151 firefighters, researchers found that level of perceived job stress and resilience can mediate the development of depression or Alcohol Use Disorders (AUDs) following trauma exposure in firefighters, with lower perceived stress reducing the risk of developing an AUD or depression after exposure to traumatic events (Kim, Park, & Kim, 2018).

Perceived stress and burnout are strongly associated in the research. In a sample of 314 dental students, researchers found that perceived stress strongly associated with burnout and specific perceived stress factors were associated with particular elements of burnout. The study found that the "overload" component of burnout was positively associated with the "frustration" and "tenseness" factors of perceived stress; and that reduced personal accomplishment, called "lack of development" in the study, was positively associated with the perceived stress factor of "frustration" and negatively associated with the "tenseness" factor. Finally, disengagement, called "neglect" in the study, showed positive association with "frustration" and negative association with the "tenseness" perceived stress factors (Montero-Marín, Demarzo, Stapinski, Gili, & García-Campayo, 2014). A study of 126 volunteer caregivers working with AIDS victims in South Africa found that perceived stress predicted burnout, particularly perceived stress

associated with lack of support and role/work overload (Akintola, Hlengwa, & Dageid, 2013). In a study of 79 physicians working with end-of-life patients, researchers found that interventions designed to reduce perceived stress were successful in reducing burnout, particularly in addressing the emotional exhaustion component of burnout (Popa-Velea, 2014).

Perceived stress in firefighters is also directly linked to factors in burnout. For example, firefighter autonomy, which is associated with the burnout factors of reduced personal accomplishment and disengagement, was directly correlated with perceived stress, such that as firefighter perceived autonomy goes down, perceived stress goes up (Chiang, Baley, Ponder, & Padilla, 2016).

Perceived stress impacts more than just a person's mental state, researchers looking at perceived stress and burnout found that people with higher levels of perceived stress produced higher spikes in levels of cortisol shortly after waking, while those with full blown burnout symptoms showed blunting of cortisol levels over three days suggesting a dysregulation of HPA axis functioning in burnout, suggesting that persistent perceived stress may eventually contribute to this HPA axis dysregulation (Pruessner, Hellhammer, & Kirschbaum, 1999). Several studies have linked blunted cortisol with chronic fatigue, insomnia, and burnout (Backhaus, Junghanns, & Hohagen, 2004; MacHale et al., 1998).

The studies described above offer strong evidence for a relationship between perceived stress and burnout, but are there inherent traits that might moderate that relationship? Self-compassion may offer one possibility.

### **Self-compassion**

There a number of different operational definitions of self-compassion. One definition describes compassion as an “affective experience whose primary function is to facilitate

cooperation and protection of the weak and those who suffer” (Goetz, Keltner, and Simon-Thomas, 2010, p. 351). Buddhist traditions describe compassion as a component in a system of motivational constructs that includes equanimity, loving-kindness, and sympathetic joy (Buddhaghosa & Davids 1975; Hofmann, Grossman, & Hinton, 2011). Other authors have conceptualized compassion as an evolutionary construct (Depue & Morrone-Strupinsky, 2005; Liotti & Gilbert, 2010). They suggest that compassion is linked to the mammalian evolution of the attachment system. It is a social construct focused on the motivation to alleviate distress utilizing attentional sensitivity, non-judgement, sympathy, empathy, and distress tolerance. This model is based on the idea that compassion is based on the ability of social mammals to form attachment bonds (Bowlby, 1973; Gilbert, 2005). Compassion can, therefore, be understood as a motivational system that evolved to use connection with feelings toward others and self, and expression of safeness of feelings of warmth and to manage affect (Gilbert, 1989; Spikins, Rutherford, & Needham, 2010).

Kristin Neff, the creator of the self-compassion scale (SCS) defines self-compassion as “being touched by and open to one's own suffering, not avoiding or disconnecting from it, generating the desire to alleviate one's suffering and to heal oneself with kindness. Self-compassion also involves offering nonjudgmental understanding to one's pain, inadequacies and failures, so that one's experience is seen as part of the larger human experience (Neff, 2003b, p.87).”

Among anxious help-seeking patients, self-compassion accounted for more variance in the prediction of mental health symptom severity and life quality than other factors (Van Dam, Sheppard, Forsyth, & Earleywine, 2011). Researchers have found that burnout is negatively correlated with self-compassion, and that individuals who are high in self-compassion reported

less burnout than those who have low self-compassion scores (Beaumont, Durkin, Martin, & Carson, 2015). Another study that looked at a variety of different variables and their relationship to burnout in employees at the Department of Veterans Affairs found that self-compassion was consistently the strongest predictor of burnout, and that staff with the highest self-compassion scores had the lowest risk of burnout (Atkinson, Rodman, Thuras, Shiroma, & Lim, 2017). Other authors have found that self-compassion interventions may reduce risk of burnout in first responders (Beaumont, et al., 2015; Dapolonia, 2018; Richardson et al., 2016).

There are only a few research studies looking at self-compassion and firefighters. In one German study ( $n = 123$ ), researchers looked at how self-compassion moderates the relationship between self-criticism and depression, and found significant protective effects in self-compassion (Kaurin, Schonfelder, & Wessa, 2018). In another study ( $n = 289$ ), self-compassion was a significant predictor for perceived supervisor leadership in wildland firefighters (Lewis, 2013).

### **Self-compassion may be a protective trait**

There are a number of studies that look at the power of self-compassion to moderate the effects of stress and other factors on negative outcomes. In a study looking at how self-compassion moderates the relationship between physical health and subjective well-being in older adults, researchers found that in adults with poorer physical health self-compassion was associated with better subjective well-being (Allen, Goldwasser, & Leary, 2012). This finding was further supported by a meta-analysis looking at the relationship between self-compassion and well-being across 79 studies ( $n = 16,416$ ) where authors found the magnitude of the relationship between self-compassion and well-being was  $r = .47$  (Zessin, Dickhäuser, & Garbade, 2015). Another study looked at the moderating effect of self-compassion on the

relationship between academic burden and psychological health in Korean university students ( $n = 350$ ), and using a multiple regression analysis they found that self-compassion moderated the relationship between academic burn-out and psychological well-being, as well as the relationship between academic burn-out and depression (Kyeong, 2013). In a study of 799 nurses in New Zealand, researchers found that self-compassion moderated the relationship between burnout and burnout-related barriers to compassion (Dev, Fernando, Lim, & Consedine, 2018). In a study of hospital staff ( $n = 281$ ) looking at how self-compassion moderates the relationship between stress and sleep quality, depression, mental well-being, and anxiety, researchers found that self-compassion moderates the relationship between stress and depression with high self-compassion corresponding to a weaker association between stress and depression. They concluded that these support previous studies that suggest self-compassion is associated with resilience and can behave as a protective factor.

Another way that self-compassion may be a protective trait is in how it impacts perceived stress. In a small study of 44 adolescents, researchers found that self-compassion co-varied with perceived stress and depressive symptoms, and that kids with higher self-compassion tended to have lower depression and perceived stress (Bluth & Eisenlohr-Moul, 2018). While researchers looking at how self-compassion predicts emotional wellbeing in healthy (but stressed) adolescents ( $n = 132$ ) found that increases in self-compassion predicted decreases in negative affect, perceived stress, depressive symptoms, and rumination (Galla, 2016). Ewert, Gaube, Caroline, and Geisler (2018) found that those with higher self-compassion experienced lower perceived stress following an event that evoked embarrassment or shame. In a study of 176 individuals, researchers found that self-compassion mediated the relationship between perceived stress and physical health, and that those higher in self-compassion were likely to be lower

in perceived stress and therefore more likely to engage in positive health behaviors (Homan & Sirois, 2017).

In addition, in a small study ( $n = 51$ ) looking at self-compassion as an acquired skill (state) as an intervention to reduce stress and self-compassion, researchers found that increased self-compassion was correlated with reductions in both stress and burnout in practicing psychologists (Eriksson, Germundsjö, Åström, & Rönnlund, 2018). Self-compassion moderates the relationship between rumination and stress, which are direct contributors to burnout (Samaie & Farahani, 2011).

Several studies have found that self-compassion moderates the relationship between a perceived stressor such as negative life events like homesickness and dissatisfaction, and depression (Ford, Klibert, Tarantino, & Lamis, 2016; Harvey, 2018, Terry, Leary, & Mehta, 2013). Although self-compassion is inversely related to burnout, few studies have assessed trait self-compassion as a predictor of burnout, particularly in a first responder sample (Dapolonia, 2018). Therefore, the primary aim of this dissertation is to assess if self-compassion moderates the relationship between perceived stress and burnout in firefighters.

### **Hypotheses**

**Hypothesis 1:** *Occupational stressors will positively predict burnout among structure firefighters.*

**Hypothesis 2:** *Perceived stress will positively predict burnout among structure firefighters.*

**Hypothesis 3:** *(a) In structure firefighters the relationship between occupational stressors and burnout will be mediated by perceived stress, and (b) the relationships between occupational stressors and perceived stress, and perceived stress and burnout will be moderated by self-compassion, such that at higher levels of self-compassion (+1SD), the relationships between*

*occupational stressors and perceived stress and perceived stress and burnout will not be statistically significant, whereas at lower levels (-1SD) they will be statistically significant.*

## **Method**

### **Participants**

Based on the use of a linear multiple regression with three tested predictors, occupational stress, perceived stress and burnout, a medium anticipated effect size  $f^2 = 0.15$ , an alpha of 0.05, and power ( $1-\beta$  error probability) of 0.95, a power analysis using G\*Power indicated a sample size of at least 119 participants is required (Faul, Erdfelder, Buchner, & Lang, 2009). According to the Bureau of Labor Statistics (2019) there are 321,570 full-time paid firefighters working in the United States with an average age of 38.8, 4.5% were women, 9.2% identified as Black, with 9% identified as Latinx (BLS, 2019; NFPA, 2019).

Approximately 130 structure firefighters will be recruited from local, regional and national fire departments in the United States and Canada. Participants will be limited to structure firefighters, age 18 or older, English speaking, currently working full-time in the United States or Canada. Demographic variables collected will include age, shift, position (rank), geographic region, gender, race, ethnicity, job type, and education level. The sampling method will focus on direct recruitment using email, fliers, and in-person presentations, with additional participants recruited using snowball sampling and social media. Because firefighters are a low diversity population in the United States, efforts will be made in sampling to increase the diversity of the sample by targeting specific groups to recruit participants (BLS, 2019; NFPA, 2019). Targeted groups will include the International Association of Women in Fire & Emergency Service (Women in Fire), International Association of Black Professional Fire Fighters (IABPFF), National Association of Hispanic Firefighters (NAHFF), International EMS

& Firefighters LGBTQ Pride Alliance, and the [Asian Firefighters Association \(AFA\)](#) (Asian Firefighters Association, 2019; International Association of Black Professional Fire Fighters, 2019; International Association of Women in Fire & Emergency Services, 2019; International EMS & Firefighters LGBTQ Pride Alliance, 2019).

All participants will have the option to receive a \$10.00 gift card from a national outdoor sporting goods store as compensation for their participation.

## Measures

All measures will be delivered via online survey using Qualtrics (Qualtrics, 2019).

*The Occupational Stress-14 scale (SOOS-14)* is a measure of occupational stressors developed for use with emergency responders such as paramedics and firefighters. It was derived from Beaton & Murphy's 57-item Sources of Occupational Stress (SOOS). Researchers reviewed the test-retest reliability of the measure over three months, and results indicated that the SOOS-14 was moderately stable,  $r=0.51$ ,  $p < 0.001$ . Cronbach's alphas across several studies ranged from adequate at,  $\alpha = 0.78$ , to good at  $\alpha = 0.86$ . Researchers found the SOOS-14 demonstrated similar validity and reliability and validity as the longer SOOS, and benefited superior factor structure ([Beaton & Murphy, 1993](#); Kimbrel et al., 2011; Kimbrel et al., 2015).

*The Perceived Stress Scale (Cohen et al., 1983; PSS-10)* is a 10-item measure designed to evaluate an individual's perception of stress. Items are constructed to examine how overloaded, uncontrollable, and unpredictable respondents feel their lives are. The scale also includes a number of direct queries about current levels of experienced stress. The PSS-10 includes direct questions about current perception of stress and is designed using community norms with at least an eighth-grade education. Research on the PSS-10 has shown the questions have good internal consistency, convergent validity, reliability (adequate at  $\alpha = .70$ ) and consistency across



language groups (Lee, 2012). The PSS-10 asks questions about thoughts and feelings that occurred over the last month. Respondents are asked how frequently they felt a particular way using a 0 to 4 Likert-type scale that ranges from *never* to *very often* (Cohen et al., 1983; Perera et al., 2017).

The *Self-Compassion Scale-Short Form* (SCS-SF; Neff, 2003b; Raes, Pommier, Neff, & Van Gucht, 2011) is a brief 12-item variant of the 26-item SCS (Neff, 2003a, Neff, 2003b). It measures the ability to hold painful feelings and thoughts in mindful awareness, to have understanding and kindness toward oneself in situations of failure or pain; and perception that our own individual experiences are part of a larger human experience. The SCS-SF has shown good factorial validity, internal consistency, and correlations with other constructs as expected (Raes et al., 2011).

The *Oldenburg Burnout Inventory* (OLBI; Demerouti, Bakker, Vardakou, & Kantas, 2003) is a burnout scale consisting of 16 items, and was developed to address the psychometric problems of previous measures of burnout, as well as to provide a measure that could be utilized for a broader range of occupations than previous measures. The OLBI examines burnout across two dimensions, disengagement and exhaustion. The measure uses a five-point, Likert-type scale with anchors that range from strongly disagree (1) to strongly agree (5). Higher scores indicate higher levels of burnout symptoms. When testing the OLBI's psychometric properties developers found acceptable internal consistency; with Cronbach's alpha ranging from .74 to .87. When they measured test-retest reliability they found time 1 and time 2 were moderately correlated ( $r = .51, p < .001$ , for exhaustion; and  $r = .34, p < .01$ , for disengagement). Examination of factorial, construct, convergent and divergent validity also yielded acceptable psychometric properties (Demerouti, Bakker, Vardakou, & Kantas, 2003; Demerouti, Mostert, & Bakker, 2010).

**Proposed analysis**

Study data will be collected from Qualtrics and analyzed using SPSS-25.0.0.0 (IBM Corp., 2017; Qualtrics, 2019). Data will be cleaned to determine normality of distribution i.e., skewness, leptokurtic and platykurtic kurtosis, as well as to check for missing data, and to find possible outliers. To check for normality Kolmogorov-Smirnov and Shapiro-Wilk tests will be run on the data using SPSS. If the test is non-significant at ( $p > .05$ ) it indicates the distribution is not significantly different from a normal distribution, but if it is significant at ( $p < .05$ ) the distribution is non-normal (Field, 2018). A Mahalanobis distance calculation will be conducted to determine if there are any multivariate outliers (Field, 2018, p198, p306, p307, p878; Goode et al., 1998). To reduce potential bias, any extreme outliers will be trimmed or Winsorized, which involves substituting outliers with the highest value that is not an outlier (Field, 2018). A Pearson Product-Moment correlation matrix will be produced to check for multicollinearity which may cause coefficients to be estimated with higher standard errors and as a result, greater uncertainty (Field, 2018).

Using SPSS, regressions will be run to determine if occupational stressors and perceived stress positively predict burnout in firefighters, to see if perceived stress mediates the relationship between occupational stressors and burnout, and finally to examine how self-compassion moderates the relationship between occupational stressors and perceived stress, and between perceived stress and burnout using the SPSS PROCESS macro version 3.4 (Hayes, 2018). All predictors will be centered in the analyses.

Specifically, hypothesis 1 will be tested by using a simple linear regression to examine if occupational stressors predict burnout in firefighters at a significance of ( $p < .05$ ). A semipartial-squared correlation will be calculated to determine effect sizes. A significant medium to large

effect size would suggest occupational stressors predict burnout in firefighters and would support hypothesis 1 (Field, 2018; Judd, McClelland, & Culhane, 1995).

Hypothesis 2 will be tested by using a simple linear regression to examine if perceived stress predicts burnout in firefighters at a significance of ( $p < .05$ ). A semipartial-squared correlation will be calculated to determine effect sizes. A significant medium to large effect size would suggest perceived stress predicts burnout in firefighters and would support hypothesis 2 (Field, 2018; Judd, McClelland, & Culhane, 1995).

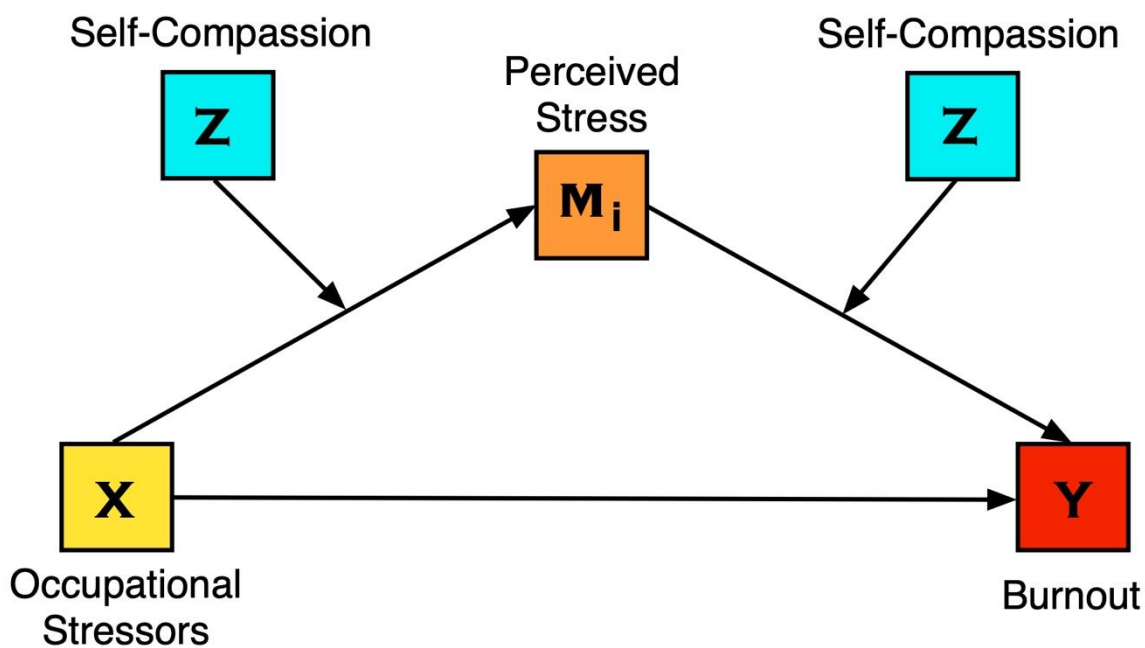
To test hypothesis 3, using the SPSS PROCESS macro version 3.4 (a) the relationship between occupational stressors and burnout will be evaluated to see if it is mediated by perceived stress. At  $p < .05$ , if results yield a medium to large effect size, then the first part of hypothesis 3 will be supported. Second, (b) occupational stressors X self-compassion, and the perceived stress X self-compassion interaction terms will be evaluated for statistical significance ( $p < .05$ ). Simple slope analysis (Field, 2018) will be used to assess the statistical significance of the simple regression of occupational stressors predicting perceived stress at low ( $-1 SD$ ), medium ( $M$ ), and high ( $+1 SD$ ) levels of self-compassion, and perceived stress predicting burnout at low ( $-1 SD$ ), medium ( $M$ ), and high ( $+1 SD$ ) levels of self-compassion. If simple slope analysis shows significance that when self-compassion is high the relationship between occupational stressors and perceived stress is weaker than when self-compassion is low, and that the relationship between perceived stress and burnout is weaker than when self-compassion is low, then the results will support the second part of hypothesis 3 (Field, 2018; Hayes, 2013; Hayes, 2018a; Hayes, 2018b; LeMoult et al., 2018). The statistical model is shown in *Figure 1*. Examples of potential simple slope outcomes is shown in *Figures 2 and 3*.

In this analysis self-compassion did not moderate the relationship between job stressors and perceived stress, nor did it moderate the relationship between perceived stress and burnout in structure firefighters. This contradicts previous studies of other first responders, specifically law enforcement officers, for whom lower levels of self-compassion were a significant predictor of increased symptoms of burnout. The reason for this may be unique to this population itself. Unlike their fellow first responders, LEOs, structure firefighters are held in high regard by the majority of the public. They face significantly less scrutiny in the form of oversight, a significant source of organizational stress in police officers. Instead, the stressors experienced by firefighters are in the form of critical incident stress and physical stressors such as heat stress, smoke stress, and fatigue from heavy physical exertion. It is possible that because their stressors are external, and because at baseline firefighters tend to evaluate themselves positively, that unlike police officers and the general public, they are less prone to the negative self-evaluation in the face of perceived stress that responds well to high levels of self-compassion. Absent this tendency for negative self-evaluation, an individual's level of self-compassion may not positively moderate the relationship between stressors and perceived stress, or perceived stress and burnout. In addition, future studies may wish to look at how individuals attribute perceived stress to internal factors (this stress is a result or could be a result of a personal failing or error) versus external factors (this stress is a product of outside events and is not related to me or my character as an individual). By looking at perceived stress attribution, researchers may be able to predict prevalence of negative self-evaluation, and in turn the probability that the individual level self-compassion may influence response to stressors and the relationship between perceived stress and burnout. Future studies may wish to examine and compare the level of negative self-

evaluation in structure firefighters versus other first responders such as police officers, as well as versus samples from the general population to see if this explanation holds true.

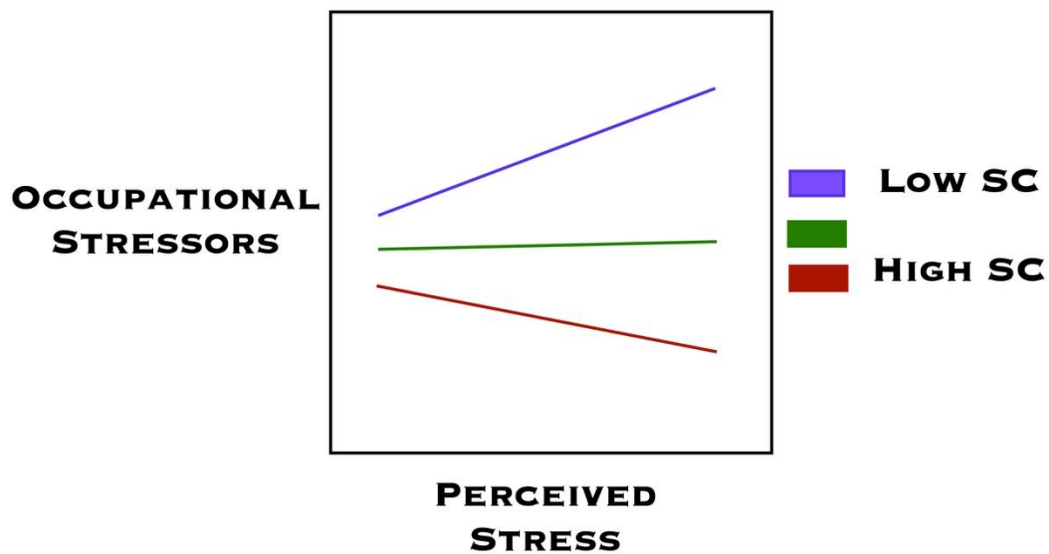
### Limitations

This study was conducted using snowball sampling, social media appeals, and direct contact with \_\_\_ fire stations and firefighter fraternal organizations in \_\_\_ states. Participants self-selected to participate at a single point in time and there was no intervention applied. Future studies may wish to employ a self-compassion intervention to examine if changes in state self-compassion impact levels of perceived stress and/or burnout in structure firefighters differently.



*Figure 1.* Model of how (a) the relationship between occupational stressors (X) and burnout (Y) will be mediated by perceived stress ( $M_i$ ), and (b) the relationships between occupational stressors (X) and perceived stress ( $M_i$ ), and perceived stress ( $M_i$ ) and burnout (Y) will be moderated by self-compassion (Z), such that at higher levels of self-compassion (Z) (+1SD), the relationships between occupational stressors (X) and perceived stress ( $M_i$ ) and perceived stress

( $M_i$ ) and burnout ( $Y$ ) will not be statistically significant, whereas at lower levels ( $-1SD$ ) they will be statistically significant.



*Figure 2.* Example of a potential simple slope outcome of how self-compassion might moderate the relationship between occupational stressors and perceived stress.



*Figure 3.* Example of a potential simple slope outcome of how self-compassion might moderate the relationship between perceived stress and burnout.

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